

- The Herston Health Sciences Library (HHSL)
- The UQ/Mater McAuley Library
- The Joint Princess Alexandra Hospital/ UQ Library
- The Dentistry Library
- The Rural Clinical School Library



UQ

HEALTH SCIENCES LIBRARIES

UQ Health Libraries supporting the changing and rapidly developing UQ health sciences landscape. Pictured above from left: the proposed Translational Research Institute, proposed Pharmacy Australia Centre of Excellence building and the new UQ Clinical Research Centre building; below: the proposed new Queensland Children's Hospital.

Side elevation of new Queensland Children's Hospital

Current proposed Queensland Children's Hospital plan



UQ Health Sciences Libraries Annual Report: 2008



Loans desk at the Mater McAuley Library

“We provide information services which are customisable to individual needs and which recognise disciplinary perspectives and their information requirements.”

Introduction

The Library is integral to achieving world-class scholarship at The University of Queensland (UQ). We work in partnership with the academic community to provide convenient access to quality information, and to manage and provide access to UQ scholarship. We provide information services which are customisable to individual needs and which recognise disciplinary perspectives and their information requirements. We engage with the community to foster scholarship. We strengthen the culture of collaboration and partnership within the University.

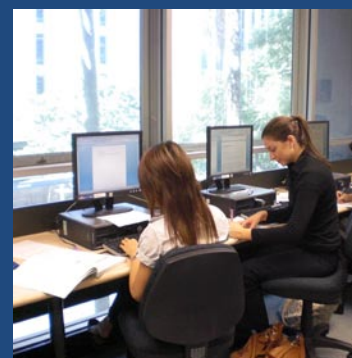
The medical and dentistry collections developed at the UQ Library in the late 1930s. During the 1960s, agreements were made between UQ and the four major Brisbane teaching hospitals to establish three joint hospital libraries at:

- The Princess Alexandra Hospital (PAH)
- Mater Health Services (MHS) and
- The Royal Brisbane and Women's Hospital (RBWH) and the Royal Children's Hospital (RCH) on the Herston site

A submission by UQ Library to the Commonwealth Government in 2002 was successful in gaining ongoing funding to establish the Rural Clinical School Library (RCSL).

In 2008 the UQ Health Sciences Libraries supported UQ staff, students and UQ academic title holders located throughout Queensland and the non-UQ hospital staff at the three Brisbane teaching hospitals.

The UQ Library Health Sciences Libraries provides a mix of



Dentistry Library

library and information services available from:

1. The Herston Health Sciences Library (HHSL)
2. The UQ/Mater McAuley Library
3. The Joint Princess Alexandra Hospital/UQ Library
4. The Dentistry Library
5. The Rural Clinical School Library
6. The Biological Sciences Library*
7. The Ipswich Library*

*not included in this Annual Report

In 2008 there were 16,534 registered library members of the Health Sciences Libraries. The breakdown includes 52% at the HHSL, 19% at the PAH Library, 23% at the UQ Mater McAuley Library, 4% at the Dentistry Library and 2% with the RCSL. During 2008, the Health Sciences Libraries were open 12,503 hours.

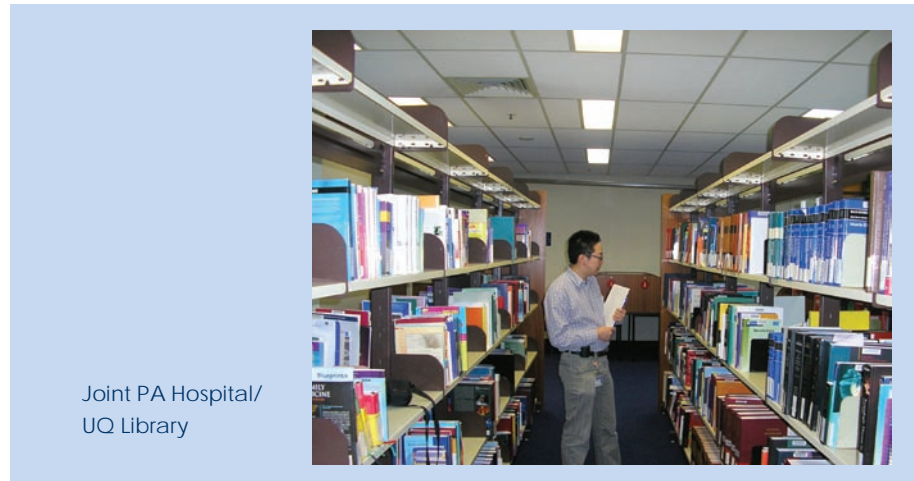
Highlights

Dentistry Library

- Information literacy project with Bachelor level Oral Health students
- \$14K allocation to place Dentistry textbooks at the Biological Sciences Library
- ADA(Q) warehouse for UQ books & journals frees up space for core collections
- New Dentistry Senior Librarian

HHSL

- Twenty-four hour training room access made available
- Librarian authorship of review articles
- Librarian part of Nursing Grand Rounds success story
- Med-e-serv librarian position created
- Successful brokering of Queensland Health (QH) resource funding



- Appointment of Senior Librarian & Senior Library Technician
- Cunningham Fellowship

PAH Library

- Help to achieve successful Magnet recognition for nurses
- New Health Sciences Library in PACE receives UQ funding
- Nursing Librarian joins ICU Nursing Rounds
- Staff mount display, "Information Transplant Specialists" for the annual PA Research Week
- New PAH/UQ Library Manager

Mater Library

- Commencement of works on the Queensland Children's Hospital & lobbying for Library presence
- Arrival of Queensland Paediatric Cardiac Service from The Prince Charles Hospital;
- Additional library grant for books
- Passing of the *Mater Public Health Services Act 2008*
- Establishment of Departmental Champions to assist with service and collection development
- New Library Manager

Rural Clinical School Library

- New facilities for Rural Clinical School Library in Bundaberg, Rockhampton and Toowoomba
- Library highly rated in client surveys
- High participation rates in the PDA Service for Rural Medicine Rotation students
- Increased integration into the curriculum of Library staff and content

Enriching world-class scholarship

Research provides staff with valuable insight into MBBS students' use of library resources and services.

Research into medical students' use of information for their studies was undertaken between July and October 2008 by the health librarians. All MBBS students were invited to complete an online survey. A total of 238 responses were received. Follow-up focus groups were held with 24 students. Results indicate:

- 90% of students have access to broadband internet at home
- 59% of students prefer print rather than electronic texts
- The Cochrane Library and PubMed's Clinical Queries are the preferred evidence-based resources by the 1st and 2nd year students, while the 3rd and 4th years also use Clinical Evidence
- Between 60% and 70% of students also use Google to find information for their studies; 40% use Wikipedia; and 20% use Google Scholar
- Students prefer training to be flexibly delivered at regular intervals and to include information about the range and usefulness of available resources

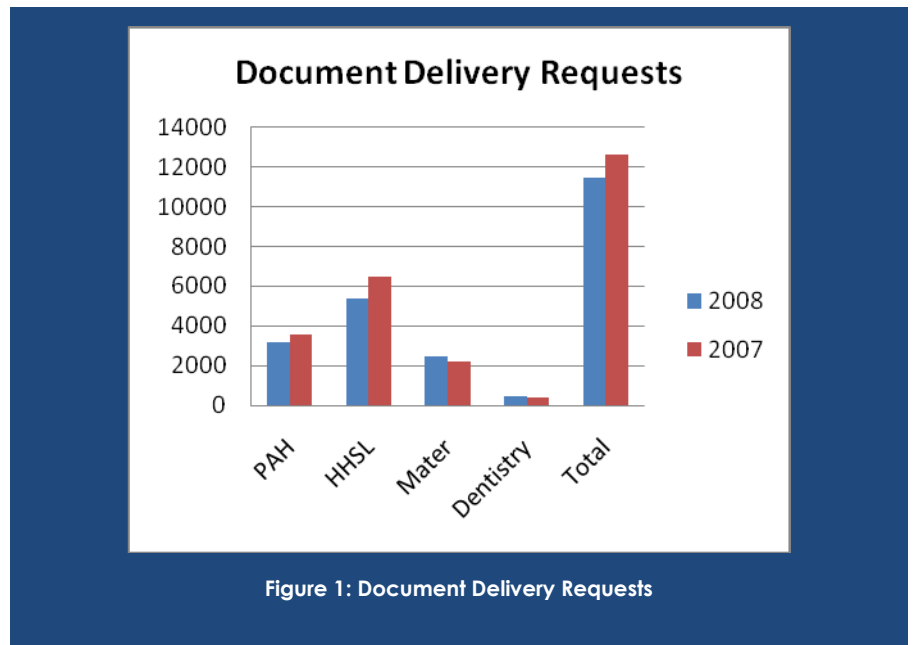
Most students are unaware of resources available in QH libraries and lack knowledge about the UQ document delivery service.

Scholarship is supported using the latest web 2.0 capabilities to deliver information services such as [pod casts](#), [blogs](#) and [Real Simple Syndication \(RSS\)](#) services.

Over 11,400 document delivery requests received from clients were processed by the health sciences libraries in 2008 (see Figure 1.) A drop of 10% compared with 2007.

Other health sciences library services to support scholarship:

- **Information Literacy Project for Bachelor Level Oral Health students:** The Dentistry Librarian worked with academic staff on an information literacy project with oral health students. The results demonstrated improvement in students' skills and confidence in finding and using quality information. Most year 1 and all year 2 students achieved the UQ Standards of Information Literacy (Levels 1 to 3).



- **Librarian membership and participation on Teaching and Learning Committees and the School of Medicine Curriculum Committee**
- **A new Clinicians Knowledge Network (CKN) web site was implemented.** The site incorporated the QH and UQ paid electronic journal and database subscriptions. This new site was warmly received by QH and Library staff and resulted in more integrated access to clinical information resources
- **Liaison took place with UQ Diamantina Institute and the UQ Centre for Clinical Research:** to promote Open Access, EndNote reference software and technology services
- **Efforts were undertaken to promote the Library to postgraduate co-ordinators, resulting in enhanced communication with postgraduate students, provision of IT classes, guidance on graphics software and statistics assistance**
- **Librarians worked on the Australian Research Council, Excellence in Research for Australia (ERA) project, checking for codes and confirming the details of journals listed**

Enhance the client experience

To kick start 2008, library orientation sessions were held for nurses, allied health staff, interns, new registrars and house officers at the hospitals. Orientation sessions were also held for UQ students at the Schools of Dentistry, Population Health, Medicine and Nursing. In response to increasing demand for expert assistance with literature searching, library management submitted proposals to appoint a clinical librarian at the HHSL and the UQ/Mater McAuley Library. Whilst hospital management acknowledge the need for clinical librarians, funding was not available.

Specific examples of efforts to enhance the client experience at the health sciences libraries follow:

Dentistry Library

- Computer facilities upgraded at Yeronga Oral Health Education Unit
- Copies of textbooks for Dentistry and Oral Health courses are now housed in Biological Sciences Library, allowing greater student access to these resources during Biological Sciences Library's extended opening hours
- Ariel document delivery system installed, which ensures desktop delivery of journal articles

HHSL

- Three UQ student laptops are available to be lent daily
- After-hours access to the training room became available in October. Initial uptake was from the MBBS students but slowly hospital staff have applied for access. After hours access to the room has provided an alternate study space for staff and students when the Library is closed

Princess Alexandra Hospital Library

- After hours access to the Library e-zone, given to other hospital staff undertaking research or study
- Provision of daily print newspapers, The Australian and The Courier Mail was introduced
- New medical Humanities Collection established
- New Self Service Autoloan Machine enables faster service without the wait



HHSL

Mater McAuley Library

- Additional Mater intranet PCs were leased to enhance information access for hospital clients
- Facility improvements included a new display area with a lockable display cabinet; autoloan machine; relocation of the reference collection; journal withdrawal and backshelving project; and setting up of a library computer for use of in-house CDs and DVDs
- Closer ties (particularly with nursing) via development of Champions
- Development of Mater intranet/CKN screen grabs document
- Collection development policy updated
- The Courier Mail purchased daily

Rural Clinical School Library

- New facilities at Bundaberg, Rockhampton and Toowoomba significantly enhanced the delivery of library services to Rural Clinical School clients with increased collection and study space and improved ICT infrastructure. Eduroam wireless access became available at the Hervey Bay Library and additional shelving enabled further expansion of the Rural Clinical School collection located there.
- The PDA Service for Rural Medicine Rotation students on placement was improved with the purchase of new editions of texts and a superior dictionary. Participation rates were high
- Librarians integrated their assistance with the curriculum and assessment items, especially those requiring answers to clinical questions and evidence based medicine searches.
- Visits to clinical teachers in the public and private sector were undertaken to optimise use of the Library resources and services
- The collection was developed with a focus on student learning, clinical examination, procedural medicine and indigenous and rural health

Building the digital research environment

In 2008, the Library Materials budget was restructured. The total Library Collections budget of \$16.4 million is distributed 78% to subscriptions, 14% to non-subscriptions, new collections 4.4% and the remainder to cover binding periodicals, document delivery and stationery costs.

After extensive negotiation, the UQ Rural Clinical School annual funding of more than \$120K to supplement electronic resources holdings of major health sciences resources was reinstated during the year.

Based on librarian proposals, new subscriptions for health sciences resources were placed for:

- Biology image database
- Current Drug Abuse Reviews
- Current Protocols in Stem Cell Biology
- Doc.com (clinical skills multimedia resource)

- eEducation research titles
- First Consult (clinical information database)
- The Nature Platinum Collection
- Oxford Handbook of Clinical Dentistry
- Red Book online (report of the American Academy of Pediatrics Committee on Infectious Diseases)
- Research Methods series from the NetLibrary
- Springer eBook collection - Biomedical and Life Sciences

Cancellations worth \$100K were made to e-resource subscriptions to help provide funding for new digital resources to support the research environment.

In 2008, 240 published entries were added to eSpace that were within the subject Medical & Health Sciences.

Usage of some of the Library's health sciences databases did decrease in 2008 when compared with 2007 as a result of hospital staff at Herston, Mater and PAH no longer having access to UQ electronic resources. Resources used heavily by students such as MD Consult more than doubled in usage. For example:

Usage	2007	2008
Australian Medicines Handbook	179,392	113,764 ↓
MIMS	145,429	177,169 ↑
Images MD	5177	4370 ↓
MD Consult	17415	36,841 ↑
Medline Ovid – searches run	339,650	185,889 ↓

The UQ hospital libraries collaborated on a [Herston, Mater and PAH Staff](#) library page that was accessed 61,860 times throughout 2008. The page linked to the CKN, a gateway to core clinical information resources.

The UQ hospital branch libraries worked closely with QH Library staff to provide feedback on the redevelopment of the CKN website. Negotiations were successful with QH Library staff to have UQ Library paid subscriptions incorporated on the CKN platform. Extensive checking and trouble shooting of hospital resources was undertaken, in particular for SpringerLink and Blackwell Wiley access, to ensure they were working for our clients. Library Assistants across the health sciences assisted with transfer of the electronic resource entries to CKN. Review of the UQ paid subscriptions during the year recommended that only two major resources, *Cinahl Full Text* and *Proquest Health and Medical Complete* be retained. Further negotiations with QH to absorb the subscription costs for these resources were eventually successful though were challenging and time consuming over the year.

With the redirection of UQ hospital clients to CKN, access challenges such as Mater Private Hospital staff being ineligible for CKN and access issues for Mater staff not on the QH network, are not yet resolved.

Library Managers commenced a review of health sciences print journals during the year. A major aim of the review is to cancel print titles that are no longer required and redirect any savings to enhance the digital environment.

Efforts were made to address linkout problems hindering access to digital resources via the core database PubMed. Client feedback indicated seamless access to full text articles from PubMed was improved through the Library's efforts.

Library staff embraced new information technology hardware by adopting iMacs and iTouches in 2008 to undertake their work and lead the way with the introduction of new services such as pod and vodcasting.

The Health Sciences Libraries implemented online information skills bookings. This enhancement to the Library system allows clients to make and edit their own bookings to attend Library classes. In addition, clients can also book meeting rooms online at times to suit their needs.

For many decades, the School of Population Health and the School of Medicine have placed print copies of theses at the HHSL. Based on the UQ Library's Collection Development Policy, higher degree UQ theses for research Masters and PhD degrees are deposited in the UQ Fryer Library. With the shortage of shelving space it was recommended that any duplicate holdings be removed from the HHSL collection and in future clients be directed to access electronic versions of theses. In 2009 the Library will investigate digitization of the print School of Population Health theses being removed from the HHSL.

Provide convenient and customised information access

A wide range of easy to access and personalised information services are provided to health sciences clients:

- Resources to support teaching, learning and research
- Expert information retrieval advice
- Assisting researchers to find publication impact
- Search expertise and advice
- Access to resources for evidence based practice
- Loans assistance
- Literature search services
- Electronic course materials
- Style guides for publishing

To assist UQ Health Sciences Libraries clients with convenient up-to-date access to information sources were linked from:

- The UQ Library Web Site
- The [Herston, Mater and PAH Staff](#) Web page
- Personalised web sites for Dentistry, Medicine, Nursing and Midwifery Schools
- Hospital intranets
- Health Sciences News Blog

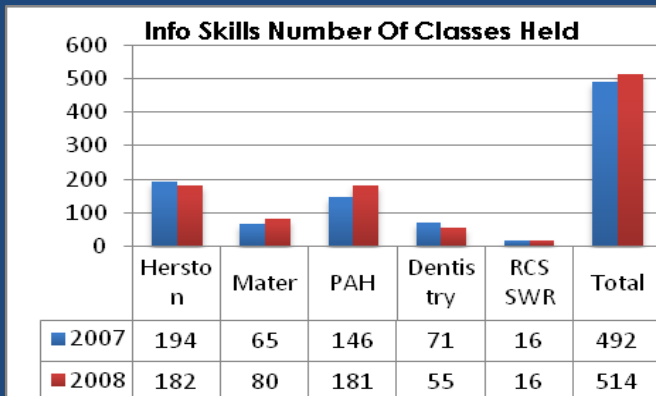


Figure 2

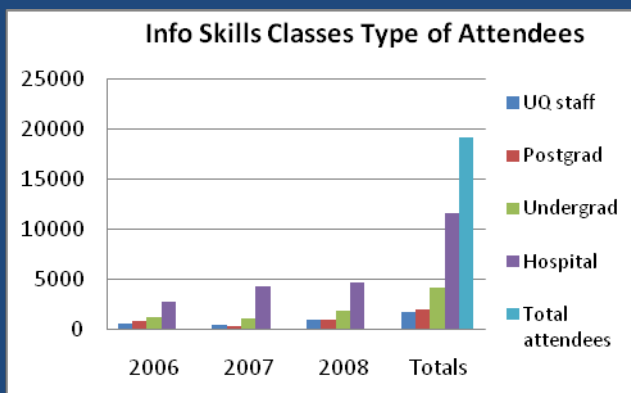


Figure 3

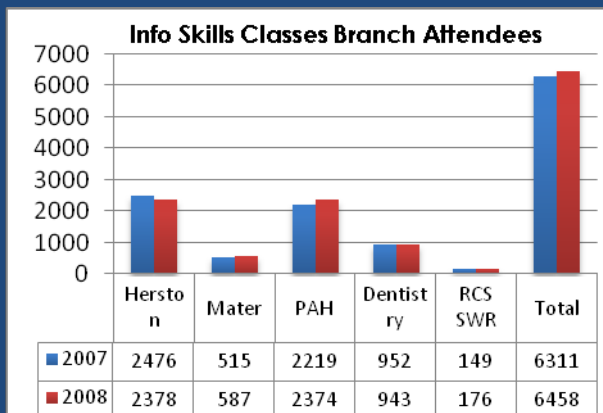


Figure 4

In 2008, each hospital library published a new branch guide for hospital staff, explaining the latest services. Since 2007, a distinct delineation in services for UQ versus non-UQ staff at the hospital sites has necessitated a rethink in how library services are communicated.

[Core MBBS](#) and [Nursing & Midwifery Information Resource](#) sites were enhanced and promoted to provide convenient and customised information access to core client groups. The Core MBBS page was accessed 96,721 during 2008 and the Nursing & Midwifery Information Resources page 9,206 times.

The [Herston, Mater and PAH Staff](#) page was used as the most efficient means for hospital staff to find out about membership entitlements and link to core information sources, such as e-resources via CKN, the UQ catalogue for print materials, a health sciences podcast index, training sessions, a literature search form to submit requests and other links to request books and documents not readily available from site libraries.

Over 800 electronic readings were added to the Library catalogue for health sciences students in 2008.

Figures 2-4 illustrate the growth in class numbers and attendance at Health Sciences Libraries information skills classes in 2008 when compared with 2007. The growth is testimony to the outstanding efforts of liaison librarians to provide convenient and customised information access to clients.

Maintain and develop community partnerships

The **Health Sciences Libraries** has many community partnerships:

- The UQ Health Sciences Libraries were represented on the QULOC Health Reference Group. This Group was formed in 2007 to create an innovative forum between the key University Libraries with Medical and Health faculties in Queensland and the QH Libraries. In 2008, the Group mapped information resource support for QH staff and University researchers and students in Queensland. A lack of common health information resources between the two services was found. University libraries provide a far greater range and depth of health and medical information resources than QH
- A huge effort took place to make arrangements for the International Congress on Medical Librarianship (ICML). The Congress will occur in the first week of September 2009. In 2008, staff organised a continuing education program, keynote speakers were invited, a sponsorship prospectus was prepared, and a call for abstracts was drafted and distributed. Over 260

abstracts were received during November and a draft of the program was compiled, social activities planned and a blog was maintained to keep delegates informed of Congress plans

- The Brisbane health sciences libraries undertook fundraising for Breast Cancer Research by participating in Australia's Biggest Morning Tea, raising over \$1200. Ann Gray and Barb Heath at the **Mater Library** made a quilt that was raffled to raise funds
- It was an honour to host visits throughout the year from Mr Tom Richardson, Director of Institutional Sales & Service for the New England Journal of Medicine, Dr Britto, from Isabel Healthcare and representatives from Ebsco, OVID and the British Medical Journal

A diverse range of displays helped to entice patrons over to the libraries. Topics included: Diversity; Olympics; Teeth Around the World; Robin Cooke (UQ Emeritus Professor) Illustrating Medicine; Cochlear Implant to promote the 51st Anniversary of the Errol Solomon Meyers Memorial Lecture given by Professor Graeme Clark; World Breastfeeding Week; Diabetes Week; Organ Donation; Anaesthesia; Bush Medicine; National Reconciliation Week; Telemedicine; Brain week; Mercy week; November; Refugee Week; Australian Library Week; Open Access...and many more

Dentistry Library

- The Library continued to support the information needs of the Australian Dental Association (Queensland). Services included seventy book loans, the supply of 102 journal articles, with more than 40 reference queries answered, including several literature searches
- Library information sessions were held for Clinical Supervisors for 5th year Dentistry students on placement at QH dental clinics

HHSL

- Library technician, from Southbank TAFE, Carmel Sutherland, worked on Otto Hirschfeld history of medicine collection for 100 hours part-time
- Dr Deng Peiwen, Vice Director of Information Research Department, Medical Library, Shanghai Jiao Tong University School of Medicine, had a work experience placement over the period July 7th until August 15th 2008

Princess Alexandra Hospital Library

- Library staff worked with the Diamantina Health Care Museum and Committee. During the year a tour of, and talk by, the SLQ Conservation Unit staff was organized for the Committee
- Staff kept PAH patrons informed through their regular contributions to *WhisPAH*, the Hospital's community newsletter. Articles covered a range of topics, including disaster preparedness, Alzheimer's disease, Florence Chatfield (nurse pioneer) free law resources on the web and Christmas holiday reading



Ann Gray and Barb Heath with their quilt, Mater McAuley Library



Christmas 2008



November



Halloween



Mercy Week



Reconciliation Week

Mater McAuley Library

- A presentation given by the Library to Charles Sturt University Library students was positively received:
*"I just wanted to tell you that I really enjoyed your presentation last week. At the end of the week we met up to talk about our experiences at the libraries and quite a few students nominated the Mater McCauley Library as the **standout presentation**. In particular, a few of them said they were amazed that you actually go out on the wards and that they felt inspired to become medical librarians because it sounded so interesting."* (Feedback from a Charles Sturt student.)

- Book Club meetings covering medical humanities were hosted by the Library with an open invitation for Mater and UQ staff to attend

Rural Clinical School Library

- Library staff attended the Rural Clinical School's information evening about studying medicine, for the Toowoomba community in October. Local students undertaking work experience at Toowoomba Hospital in August were given a tour of the Library and presentation
- Links were maintained with QH Library staff in Toowoomba and Rockhampton and with USQ Library staff in Hervey Bay

Development of community partnerships was evident from the number of **presentations and publications** by health sciences staff:

- Crepinsek MA, Crowe L, **Michener K**, Smart NA. Interventions for preventing mastitis after childbirth (Protocol). Cochrane Database of Systematic Reviews 2008, Issue 3. Art. No.: CD007239. DOI: 10.1002/14651858.CD007239
- **Eriksson, L.** and **Hall, J.** (2008). "Up To Date Version 15.3 " The Charleston Advisor 9(3): 47-51
- **Foxlee, N.** -'Using your Byte: a collaborative approach to evaluating improvement in information literacy skills' 11th European Conference of medical and Health Libraries (EAHIL): Toward a new information space: innovations and renovations. Helsinki: 23-28 June, 2008

Toowoomba RCS Library & Resource Centre



- **Foxlee, N.** (2008). "World Health Organization Reproductive Health Library (WHO RHL)". The Charleston Advisor 9 (3): 52-55
- **Kruesi, L.** The future is looking after yourself and your own records: paving the role for health librarians. Sixth Health Libraries Inc. Conference, The Evolving Library. 24th October 2008, RACV Club, Melbourne
- **Kruesi, L.** ICML 2009 Promotion. Sixth Health Libraries Inc. Conference, The Evolving Library. 24th October 2008, RACV Club, Melbourne
- Mitchell, G. K., Brown R. M., **Eriksson, L.** and Tieman, J. J. (2008). "Multidisciplinary care planning in the primary care management of completed stroke: a systematic review." BMC Fam Pract 9: 44
- **Peachey, L.** Closing the Evidence-to-Practice Gap: the Library Perspective at World Congress of Health Professionals, The Future Now: Challenges and Opportunities in Health. Perth Convention Exhibition Centre, 26-29 March, 2008
- Todd, H. & **Kruesi, L.** ICML 2009 Promotion. Dreaming 08. 3rd Sept 2008 ALIA Biennial Conference 2008 2-5 September 2008, Alice Springs Convention Centre, Alice Springs, Australia
- Pender, M P., **Lasserre, K., Kruesi, L.,** Del Mar, C. and Anuradha, S. Structured abstract: putting Wikipedia to the test: a case study. A contributed paper for the Special Libraries Association Annual Conference, Seattle, Washington, USA. June 16, 2008. Abstract available at: http://units.sla.org/division/dbio/events/conf_past/Seattle08/pender08.pdf
- Talbot H, Del Mar C, Frangos J, Kumar K, Smart NA, **Walters J.** Dressings and topical agents containing hyaluronic acid for wound healing (Protocol). Cochrane Database of Systematic Reviews 2008, Issue 2. Art. No.: CD007089. DOI: 10.1002/14651858.CD007089
- Todd, H. & **Kruesi, L.** ICML 2009 Promotion. Chinese Academic Library & Information System (CALIS) Medical Librarians Conference. Shenyang, China, January 2008

Other awards

Lisa Kruesi, Cunningham Fellowship, awarded by the USA Medical Library Association (MLA). The Fellowship was undertaken by attending the MLA's Annual Meeting in Chicago in 2008 and partaking in visits to three major University Libraries in Southern USA. One of three Australian librarians to receive this honour since it commenced in 1973.

Practise ethical and accountable governance

Management

Each of the Health Sciences Libraries has an Advisory or Management Committee. Members of these committees comprise key stakeholders and library management. Meetings are usually held one or two times a year. Highlights of the 2008 meetings include:

Rural Clinical School Library Advisory Committee:

- Presentation of usage report of electronic information resources funded by the RCS for the UQ Library
- Personal Digital Assistant (PDA) services continue at the Rural Clinical School
- MBBS information resources usage study results
- Three year RCS Library budget presented

Mater Library Advisory Committee:

- Discussion on the Queensland Children's Hospital planning committees
- Access to electronic information resources for non-UQ staff
- Endorsement for a .5 clinical librarian position subject to available funding
- Performance indicators on the rise such as membership, loans, turnstile and literature searches

PAH Library Management Committee:

- At a meeting in March, concern was raised that the PAH library does not have the physical space, staff and collection resources to provide a library service to over 800 Pharmacy students moving to the PAH site in 2010. At a later meeting in December, the Committee was informed that funding and space for the new Health Sciences Library in PACE was available and that it would answer the requirements of the School of Pharmacy and other UQ students on the PAH campus
- Access to electronic information resources for non-UQ staff

HHSL Advisory Committee:

- Discussion of the Working Party to Identify Future Information Models for joint hospital libraries 2009-2019
- A report on HHSL indicating performance indicators such as circulation, turnstile, shelving and document delivery requests from clients had increased compared with the previous year

Budgets for the Hospital Libraries:

	HHSL	PAH	Mater
2007	\$1,674,249	\$875,851	\$683,899
2008	\$1,692,381	\$883,823	\$686,507
change	\$18,132	\$7,972	\$2,608
	1.08%	0.91%	0.38%

In 2008, the overall increase in hospital library budgets was well below the consumer price index increase and subscription cost rises. The increase for the HHSL was 1.08%, the PAH Library .91% and the Mater Library .38%. Hospital library budgets were endorsed at Library Advisory/Management Committees held early in the year. The budgets are based on historical arrangements at each hospital site and include funding for staffing, collections, consumables, equipment, material processing, binding and document delivery.

The UQ Library spends over \$1.5 million on staffing, print collections and equipment annually to provide joint hospital UQ branch libraries. Each of the Brisbane hospitals contributes towards the budget to extend library services and print collections to all hospital staff.



Lisa Kruesi & Dr Deng Peiwen, visiting librarian from the Chinese School of Medicine at Shanghai Jiao Tong University, outside the Mayne Medical School.



UQ RCS Collection at Hervey Bay Library

At Herston and Mater, proposals to employ clinical librarians were endorsed by their Advisory Committees, though as funding was not available the positions were not established.

In 2008 the hospital and dentistry libraries UQ text book allocation was reduced by 40-50% when compared with 2007, though additional funding was available on application to Library management. There was a 5% increase in the journal allocation to reflect publisher cost increases. Other allocations were based on needs and previous expenditure.

Rural Clinical School Library Budget

The Head of the Rural Clinical School (RCS) approved a RCS Library Budget for the period 2008-2011. The budget includes staffing and library resources for the RCS Library that is located in the South West (SW) and Central Queensland (CQ) regions. Equipment, facilities and consumable costs are paid for on a needs basis by the RCS. A summary of the budget for 2008 and the 2009-2011 forecast follow:

Summary of Costs	RCS 2011 Forecast	RCS 2010 Forecast	RCS 2009 Forecast	RCS Budget 2008	% Change 08/09	\$ Change
TOTAL	\$455,290	\$436,141	\$425,728	\$410,257	4%	\$1,727,415
Total for RCS SW	\$227,897	\$217,237	\$211,047	\$214,633	-2%	\$870,814
Total for RCS CQ	\$227,392	\$218,904	\$214,681	\$195,625	10%	\$856,601

Working Party

Focus group sessions were held at Mater, Herston and PAH to obtain feedback from hospital staff regarding their information access needs in response to changes to their UQ electronic resource access. Based on the focus group feedback, meetings with QH and other major developments at UQ, a report to identify future information models 2009 – 2019 for the UQ joint hospital libraries was drafted and will be completed in 2009.

Hub & Spoke Planning Day

On the 29 July, eighteen Library staff representing seven UQ Library Branches that have 'health' related collections and services, and the University Librarian met to form a new model of working for the health sciences libraries. It was agreed that relevant branches would further consolidate their processes and services in order to achieve a more consistent approach and streamline processes to achieve greater efficiencies.

LibNet

Mater represented the health sciences libraries on the UQL-wide reference group guiding the implementation of Confluence, Atlassian's enterprise wiki. The Mater home page was adopted as the prototype branch page for UQL. Launched as LibNet in August 2008, a Health Sciences Hub was created, with all users encouraged to pool their health knowledge. The HS Hub home page was the 5th-9th most popular LibNet page from September to December 2008, averaging 285 hits per month. Child pages number over 60, were updated over 320 times in the period and on average, 26 times per week.

Review of print subscriptions

Hospital libraries worked on a joint listing of their print subscriptions that was sent to the Information Access Service for further detailing. The print subscriptions review will continue during 2009.

Quality control of LibLiaise database entries

Based on a database developed at Mater Library, LibLiaise was implemented late 2007 as the primary tool to record all UQL's liaison activities. Following a period of familiarisation with data entry, the Health Libraries Liaison Librarians Group decided to execute much needed quality control measures late in the year. These included the standardisation of organisational units and contacts.

Health Sciences joint materials ordering

The Health Sciences Library Service undertook a trial of joint ordering of materials in 2008. Titles are recorded on a spreadsheet by Liaison Librarians, alerting their colleagues to new books and other items of interest, who can add their required copies to the list. Request for

purchase forms are submitted weekly on a rotational basis by the branches. A major advantage of this system is that titles, especially new editions of textbooks, are ordered simultaneously, ensuring a more equal distribution of copies across the branches for clients. In addition, there are efficiencies in terms of time and work load for Liaison Librarians and the orders team at the Information Access Service.



Bundaberg Library

Committee representation

Committee	Staff	Purpose/Achievements
Board of Studies, Faculty of Health Sciences	Lisa Kruesi	Forum to discuss new programs and changes to existing programs within the faculty
Collection Priorities Executive Group	Lisa Kruesi	Provides opportunities to seek additional funding for new courses or resources
Circulation Advisory Group	Karla Chisholm, Thelma Campbell, Barb Heath / Ann Gray,	Provides a forum for the discussion of matters relating to circulation, as well as course resources
Communications and Marketing Advisory Group	Nicky Foxlee	Provide a forum for the discussion of matters relating to marketing of UQL services and resources and communication within and outside of the library
Curriculum Committee, School of Medicine	Nicky Foxlee	An opportunity for the library to participate in curriculum decisions of the School
Dentistry Library Advisory Committee	Lisa Kruesi Kathy Hibberd	Advises the University's Library on library and information services development, access and performance
Document Delivery Advisory Group	Micheline Francois; Isabelle Davies (till June); Thelma Campbell; Barb Heath / Ann Gray	Provides a forum for the discussion of matters relating to document delivery at UQL
Encore User Group	Kathy Hibberd	Establish to disseminate and seek feedback on a new interface to the library
Engineering & Sciences Library Service	All branch managers	Monthly forum to discuss the management matters of the health and science libraries at UQ
Health Sciences Liaison Group	All health liaison librarians	Provides a forum for health sciences liaison librarians to disseminate and share knowledge and information to support the clinical and research needs of hospital clients and health students
Herston Health Sciences Library Advisory Committee	Lisa Kruesi; Lucy Peachey	Advises the University's Library on library and information services development, access and performance
Herston Health Sciences Library Collection Development Committee	Lisa Kruesi; Lucy Peachey	Forum for stakeholder input on the collections of the HHS Library
Hospital Working Group	Lisa Kruesi	Working with stakeholders from the three teaching hospitals to provide better access to electronic resources
ISITAG (Information Skills and IT Advisory Group)	Jenny Hall (till October); Ruth Browne (from October)	Provides a forum for the discussion of matters relating to library programs on and all matters concerning Information Skills & IT Training
Mater Collection Development Committee	Majella Pugh; Lisa Kruesi	Forum for stakeholder input on the collections of the Mater Library
Mater Library Advisory Committee	Majella Pugh	Advises the University's Library on library and information services development, access and performance
MBBS librarians group	Lars Eriksson; Julie Walters; Jill McTaggart; Nicky Foxlee; Margaret Schindler; Kaye Lasserre; Fei Yu; Marcos Riba	A forum to discuss collection issues and library service to UQ medical students
PACE User Group	Lisa Kruesi; Nicky Foxlee	Established to oversee the development of library space and services at the new Pharmacy Australia Centre of Excellence, Dutton Park
PAH Collection Development Committee	Nicky Foxlee; Christine Dalais	Forum for stakeholder input on the collections of the PAH Library
PAH/UQ Management Committee	Nicky Foxlee; Lisa Kruesi	Advises the University's Library on library and information

		services development, access and performance
QULOC Health Collaborative Reference Group	Lisa Kruesi	Forum to discuss matters affecting the delivery of health information across health libraries in Queensland
RCS Teaching & Learning Committee South West (Hervey Bay/Maryborough)	Kaye Lasserre	Provide library input on all matters related to teaching and learning in the RCS
RCS Library Advisory Committee	Lisa Kruesi, Kaye Lasserre	Advises the University's Library on library and information services development, access and performance
Teaching and Learning Committee, Dentistry	Kathy Hibberd	Provide library input on all matters related to teaching and learning in the Dentistry School
Teaching and Learning Committee, Faculty of Health Sciences	Lisa Kruesi	Provide library input on all matters related to teaching and learning in the Faculty of Health Sciences
UQ Nursing & Midwifery Liaison Librarians Group	Jenny Hall; Ruth Browne; Majella Pugh; Christine Dalais	A forum to discuss collection issues and library service to UQ nursing students. In 2009 a dedicated page/portal for the nurses was created
Wiki Reference Group	Majella Pugh	Worked on the development of this Library Staff intranet, LibNet, using Confluence software

Develop and support our people

Staff in 2008

Dentistry Library

- Sue Curlewis (Acting Senior Librarian, Jan – March)
- Kathy Hibberd, Senior Librarian, March + permanent position
- Mary Tucker, Liaison Librarian (part-time)
- Thelma Campbell, Senior Library Assistant
- Sharon Nugent, Service Support Assistant, February-April (part-time)
- Susan Chiu, Service Support Assistant, April to November (part-time)
- Tim Gregg, Service Support Assistant, April to November (part-time)

HHSL

- Lisa Kruesi, Senior Manager, Health Sciences Libraries
- Lucy Peachey, Senior Librarian, March + permanent position
- Andrew Heath, Senior Librarian (projects) Jan-March
- Lars Eriksson, Liaison Librarian
- Keryl Michener, Liaison Librarian
- Jenny Hall, Liaison Librarian (January-February, August-November)
- Frances Ursinus, Sunday Librarian (July-December)
- Mary Tucker, Sunday Librarian (January-July)
- Justin Clark, Liaison Librarian, November +
- Virginia Jones, Liaison Librarian, CHIS, June +
- Amanda Pearson, Liaison Librarian, April-June, (part-time), backfill role
- William Chun, Liaison Librarian, September-October, backfill role
- Di Thornthwaite, Liaison Librarian, April-June & October-December, backfill roles
- Mary Tucker, Liaison Librarian, February-March, backfill
- Helen Hall, Liaison Librarian, May-June, backfill role
- Karla Chisholm, Senior Library Technician, April + permanent position
- Jenny Long, Library Assistant (part-time) (20 years at Herston celebrated in 2008)
- Isabelle Davies, Library Assistant, Jan-June (retired after ten years at HHSL and 16 years at UQ)
- Julie Hansen, Library Assistant (part-time)

- Colin Sweett, Library Assistant, August + (part-time)
- Marianne Sato, Library Assistant, June + (part-time)
- Justin Clark, Library Assistant, January-June (part-time)
- Dianne Waters, Service Support Assistant (part-time)
- Peter Wyborn, Service Support Assistant (part-time)
- Colin Sweett, Service Support Assistant, January-August (part-time)
- Susan Chiu, Service Support Assistant, August-December (part-time)

Mater McAuley Library

- Majella Pugh, Library Manager, January + permanent position
- Kathy Hibberd, Liaison Librarian, January-February (part-time)
- Julie Walters, Liaison Librarian (part-time)
- Jenny Hall, Liaison Librarian, March-July
- Ruth Browne, Liaison Librarian, July + permanent position
- Barbara Heath, Senior Library Assistant
- Ann Gray, Senior Library Assistant
- Amanda Kelly, Service Support Assistant, January-August (part-time)
- Koda Whitney, Service Support Assistant, August+ (part-time)
- Tania Greig, Service Support Assistant, August+ (part-time)

Princess Alexandra Hospital Library

- Nicky Foxlee, Library Manager, February+ permanent position
- Christine Dalais, Liaison Librarian
- Jill McTaggart, Liaison Librarian, (part-time)
- Di Thornthwaite, Liaison Librarian (part-time)
- Micheline Francois, Senior Library Assistant
- Suzanne Macrow, Senior Library Assistant
- Kerry Breen, Service Support Assistant (part-time)

Rural Clinical School Library

- Kaye Lasserre, Liaison Librarian
- William Chun, Liaison Librarian, January-August



HHSL Study Area

New educational qualifications

Karla Chisholm completed a Master of Information Management, QUT

Justin Clark completed a Bachelor of Arts (Librarianship and Corporate Information Management), Curtin University

Julie Hansen completed a Graduate Diploma in Information and Library Studies, Curtin University

Values

We promote and practise open two-way communication for the benefit of all and we respect the opinion of others. We act with integrity and demonstrate fairness and accountability. We are committed to excellence through reliable, quality customer service, recognising diversity and treating all with dignity. We maintain a healthy work/life balance and foster a collaborative working environment.



Mater McAuley Library

UQ Health Sciences Libraries Annual Report 2008



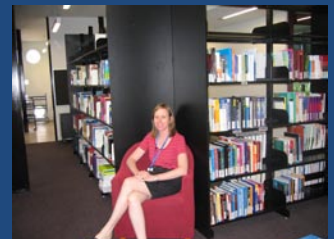
Jenny Hall's send off, HHSL



Kathy Hibberd & Thelma Campbell, Dentistry Library



Jill McTaggart & Christine Dalais, PAH Library



Kaye Lasserre at the new RCSL South West Queensland