

# The University of Queensland Library

## OPERATIONAL PLAN 2012

### MISSION

#### TO ENRICH WORLD-CLASS SCHOLARSHIP

The Library is integral to achieving world-class scholarship at The University of Queensland. We work in partnership with the academic community to provide convenient access to quality information, and to manage and provide access to UQ scholarship. We provide information services which are customisable to individual needs and which recognise disciplinary perspectives and their information requirements. We engage with the community to foster scholarship. We strengthen the culture of learning, discovery and engagement within the University.

### VALUES

- We are innovative, proactive and flexible in a changing environment.
- We promote and practise open two-way communication for the benefit of all and we respect the opinion of others.
- We act with integrity and demonstrate fairness and accountability.
- We promote open, appropriate and timely communication to engage and inform staff and our clients.
- We are committed to excellence through reliable, quality customer service, recognising diversity and treating all with dignity.
- We maintain a healthy work/life balance and foster a collaborative working environment.
- We create and maintain a safe, supportive and welcoming environment.

## LEARNING

- Enhance Library physical spaces
  - \* Complete construction of UQ Gatton warehouse.
  - \* Move material from Long Pocket to UQ Gatton
  - \* Move lesser used material from branch libraries to UQ Gatton.
  - \* Evaluate and refurbish space vacated by collections.
- Expand the use of eTexts by course coordinators
  - \* Lobby Teaching and Learning Committees.
  - \* Librarians (TALS) to liaise with T&L Committee secretaries to get eTexts on T&L Committee agendas
- Improve retention rates
  - \* Work with Student Support Services to provide information literacy training for targeted groups of students e.g. low SES

## DISCOVERY

- Enhance support for researchers
  - \* Conduct study into the information seeking behaviour of researchers and review results of survey to determine service delivery enhancements.
  - \* Develop MyLibrary for researchers portal.
  - \* Raise profile of relevant 'e' content packages.
- Implement Library services in support of UQ research data management policy.
  - \* Provide training and support in relation to the data management policy.
  - \* Participate in national and international research data management projects that will benefit UQ researchers.
- Support UQ Graduate Career advantage program
  - \* Develop and present a Scholarly Publishing Training Program in conjunction with the Graduate School.

## ENGAGEMENT

- Participate in UQ Capital Campaign
  - \* Work with Advancement Office to finalise the fundraising campaign for the Library
  - \* Commence implementation of campaign.
  - \* Hold Fryer Library events to raise profile of Library among Alumni
- Participate in UQ Indigenous Strategy
  - \* Offer Indigenous Cadetship Program
  - \* Allocate funds
  - \* Develop training program
  - \* Develop advertising strategy and recruit
- Support engagement in the workforce by providing work placements to clients of rehabilitation services and agencies.
  - \* Provide rehabilitation and return to work program placements for people with a disability, injury or health condition through CRS Australia.

MAPPING OUR FUTURE 2008-2012



THE UNIVERSITY  
OF QUEENSLAND  
AUSTRALIA

**LIBRARY**  
*Enriching world-class scholarship*