

	First wish	Second wish	Third wish
1	Managers who communicated freely and intelligently	Workspaces that really suited the work I do and the work users do	Freedom to make and use better online tools
2	An aggressive but nuanced program of acquisitions, particularly of eBooks, in the area of Aboriginal and Torres Strait Islanders people: place, culture, identity, health, education	Getting Indigenous voices into the classroom is really assisted by easy access to digitised media. A program of digitisation of existing media resources, and an acquisition policy that favoured a broad range of new Indigenous digital media would be spectacular.	A specialist collection of Aboriginal and Torres Strait Islander health promotion materials - mostly grey literature - but inclusive of campaign materials in various forms, policy, evaluations, theory and practice.
3	Perhaps more shared, or at least more transparent, decision making processes. While we should all be flexible and adaptable, it would be helpful to have more of an idea of what is on the agenda and why things are moving in a particular direction (which is why this blog is really encouraging).	Cooperative and client focused attitudes, not just on the frontline, but when dealing with colleagues and between sections.	That we consider whether we are fully engaging with the UQ community. For example should be monitoring current trends such as library as an "incubator" rather than a repository space? Reaching out more to alumni? Capitalising on our social media activities?
4	I wish that UQ Library will provide full access to online materials for UQ alumni instead of only partial access as present. I'm currently a PhD student and will be graduating and turning alumnus soon. When I can publish anything after my thesis, it still counts as publication by UQ. I realise this when I participated in compiling list of publications by UQ students and alumni. But in order to publish anything after graduation, full access to online materials to update the literature is essential. I am not sure how I am going to do it without full access since back in my country, the access is limited or almost none. If I am granted full access as a current student, it will greatly help my further study and publications after my PhD.		

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5	Electronic everything. I.e., electronic versions of books and journal articles. The library is doing great for online journals, however could improve on the e-book side.	Longer opening hours	Comfortable reading chairs
6	Ban talking in the library.	Add online access to more journals (e.g., Endoscopy).	Add online access to more textbooks.
7	Larger dentistry library with more copies of all course textbooks, particularly the "required textbooks"	Consider the possibility of owning as many copies of popular textbooks as there are students so that each student is able to loan a textbook out for the semester. This would create a fair environment where a student is not limited by financial concerns re: purchase of new textbooks and/or poor internet at home to view textbooks online.	Longer opening hours, including weekends and public holidays at the dentistry library. Consider keycard access for 3rd, 4th and 5th year students, or at least the concurrent BDSc/MPhil students, and postgraduate students.
8	I would wish for a designated comfortable study room for the Masters of Counselling students with computers and desk space.	I wish the air conditioning could be turned up to a warmer temperature in the SS&H library. It is freezing. It is difficult to relax and concentrate when your fingernails are blue.	I would wish that lecturers had their own library page where they talked about their most highly recommended books, magazines, journals and websites for the area of profession they are in. I want to know what I should be reading and watching to enhance my knowledge and involvement with my industry. In other words, a recommendations for professional development page beyond what is in our course reading lists for our subjects.
9	Extension and refurbishment of the Gatton Library.	Refurbishment of the Herston Library.	Unlimited pot of gold to purchase all resources required and wished for by our clients, especially e-content.

	First wish	Second wish	Third wish
10	<p>I'm a second year student and doing Business Management. I am going to choose Human Resource Management and Marketing as my majors to study in the next two years. However, there are many areas in HRM and Marketing and I'm just a newbie in those industry. So, I dont know what I will actually can do in HRM and Marketing. Therefore, I wish the library to arrange one to one consultation between student and an expert in the industry (they work in the related field which we are studying). They can give us some suggestions, advices and information about what is happening in industry, then we can choose what we like to do based on those information.</p> <p>In addition, I hope the library can also give me some instructions about how to reach the news and information which is related to the industry I'm studying in. I really want to know what I can do with my majors, not just pure theories in text book. Thank you!</p>		
11	<p>sufficient staff that the Liaison Library could be embedded in the school for a set time (an hour) each week to help staff and RHD students with research requests. I know the Liaison Librarian is very willing to help, but on-the-ground assistance would be even better.</p>		
12	<p>Quiet working spaces with more PCs and spaces allocated specifically to Postgrads/final year students/Hons (where the PCs would be regularly cleaned)</p>	<p>Online resorces are great but sometimes it actually helps to have a real book to read! Or perhaps kindles should be available to borrow?</p>	<p>Online copies of the latest detailed MLA (and other referencing) guidelines rather than just as books!</p>
13	<p>No limit on printing from electronic books</p>	<p>The possibility of borrowing electronic books for more than 14 days in a row</p>	<p>a faster lift in the SS&H library for those who need to use it</p>

	First wish	Second wish	Third wish
14	The entire library collection made available as ebooks.	All ebooks made available in a variety of formats, unencumbered by DRM of any kind.	More ebooks.
15	For COinS (ContextObjects in Spans) bibliographic metadata to actually work, rather than returning an error, or more likely, just doing nothing.		
16	Borrowing to be simpler - no short term loans other than 2hr HU. Circulation should rely on need through the Holds system.	All items to be able to be checked out on auto self check machines, including DVD's other libraries manage this. With a KPI for staff to encourage a change in their behaviour of checking items out for patrons.	To no longer attach journal articles to ECP's, searching an electronic database should be learnt as other searching skills. Handing students readings on a platter is not a learning curve.
17	A portion of computers that could be booked for an hour or two at a time.	Nicer toilets (SSAH)	Coffee delivery service :)
18	I wish for an organisation that continues to be highly systematic and highly empathetic. (Charles Leadbeater, Keynote address, Information Online, 2013)	Since the Library is my workplace, I wish for an innovative and fun environment to work in and the flexibility to embrace new opportunities e.g. involvement in Digital Humanities	I wish for an organisation that continues to adapt to reflect the University's priorities, and explores every opportunity to add value to the University community
19	I would wish for breakfast to be available at work so I could get here with plenty of time to spare. I would like it already made and waiting for me like in a 5 star hotel restaurant buffet. Good time to sit with colleagues and network.	More parking at St Lucia for staff	A steady workload instead of a frantic few weeks at beginning of semester.
20	I would wish for appropriate funding to support the professional development and design of educational tools and programs we're trying to deliver, rather than trying to cobble together home-grown things.	I would wish for amalgamation between Library TaLS and Student Services so that programs and tools delivered to students from both services would support each other, fit in with one another and not each undermine or uncompliment the others' work.	I would wish for a specialist TaLS Drupal programmer, attached just to our team, to work just on TaLS projects involving online training and education. Existing whole-library programmers do not seem to prioritise any projects outside LRTS.
21	A job	24 hour access to the SSAH library - the whole library. I would LIVE here!	More general fiction books and YA books - necessary for research on many writing projects
22	For the librarians and people on the loans and reference desks to have lots of local and subject specific knowledge like they used to.		

	First wish	Second wish	Third wish
23	For the Library to start supporting the Mendeley reference Manager, and make use of the Mendeley Institutional Edition for better tracking of UQ research publications	For the Library to make available an increasing number of essential books (particularly those textbooks used by undergraduate students) in eBook format	For the Library to push stronger for UQ faculties and schools to publish in Open Access journals
24	Um ... start by putting a RIS staffer on the planning team - a conspicuous absence when every other workunit seems to have representation.		
25	Access to latest research about a certain topic without having to know how to use search tools - ie, can I get the latest research on Hospital in the Home from Australian Journals in relation to cost per weighted episode. ... at the PAH library has been very supportive of exec when we have needed help in this area.	No passwords - always difficult to remember, and no expiry dates of membership!	To be automatically sent articles from the top 4 journals (MJA, BMJ, NEJM, Lancet) that related to health administration topics to assist with staying up to date.
26	Less central admin	Less central admin	Less central admin
27	More 24/7 study spaces with sufficient desks, chairs and computers for use by students whenever inspiration or a sudden rush of enthusiasm strikes them. Existing facilities are already woefully unable to meet with demand during quieter periods of the week, restricting the ability of students to study. Furthermore, there should be a much larger number of power points included near any new furniture to cater for students with their own laptops/tablets etc. so that they can pursue their studies more easily.	The provision of all workshop/training class materials online so that all students have the opportunity to develop their skills and knowledge when they cannot make these classes at present. Currently only some classes have content online and these are usually inadequate compared to the materials covered in the sessions.	An in-house translation service to allow for valuable resources to be used by students who do not speak the language of the text. This would allow students of a range of disciplines to more easily incorporate additional information and other insightful viewpoints into their research and assessment.
28	The Library should cost its various services to determine how the costs match up against both the Library's and UQ's strategic policy	Ensure UQL has the skills required for 2013 onwards " this may require employment of a wider range of professional groups	Given IT is an enabler for the majority of library services ensure that UQL has both the relevant IT and staff as enablers
29	Text books that you can borrow as an ebook in PDF format for the duration of your courses	More Desks and group workspaces in the biological library	Cheaper Printing Costs for lecture notes

	First wish	Second wish	Third wish
30	That the Library used the Dewey Decimal Catalogue System and instead of the Library of Congress cataloguing system which i find infuriating, confusing and inefficient.	That the library catalogue defaults to books searches and not the summon searches.	It is frustrating when you need to search for a call number in the library and all the computers are occupied by students reading lecture notes, using facebook, or looking for clothes online - catalogue terminals in SS&H high use are frequently out of order so cannot look up or double check call numbers etc in that area.
31	Personal computer space...Imagine the private/individual enclosed study desks but with computers!!	Macbook laptop hire!	More LOCKERS!!
32	No body in the library munch on crisp fresh apples. it is so distracting when somebody next to you is biting on their apples.	there is hot water dispenser in every floor of library so i do not have to crave for tea as then i cud make my own tea from my own teabags and would not hav to spend 4 dollars three times a day on coffee, neither i would skip a day studying in library just becasue i crave for tea too much while studying.	i could easily get a computer in library as it is so hard to find a free computer during semester and if you come with your own laptop in silent study zones, there is no plug to keep your laptop charging. the areas which have charging points for laptop they are usually very noisy
33	Microwave provided nearby 24/7 study place for student to use.		
34	Water provided in Law Library		
35	That Biological Sciences Library housed health books again: Health students are unable to take clinic resources out of building 84. Sometimes we need library resources to work with in conjunction to these clinical resources. Now we have to walk all the way across university to Dorothy Hills Library to get these books (many of them being 'high use') and then we have to take them all the way back.	That IT staff regularly checked whether projectors/ monitors/ cables in group rooms are functional.	

	First wish	Second wish	Third wish
36	That everything which is kept in storage was actually available on campus.	That the University would cease to withdraw from the collection books which had not been borrowed for many years - just because a book has not been borrowed does not mean it has not been read (e.g. Volumes of the Oxyrhynchus papyri.)	That for every ebook, a hard copy be included in the collection because sometimes ebooks do not include proper page numbers and make it impossible to reference properly.
37	I wish for the Quarto section in SSAH to be divided into two sections - one which holds the Quarto brochures, booklets, pamphlets, dvd's, video tapes, cd's, cassettes and things in magazine holders, then a second section with the books. This would be very helpful to both staff and students as the full-to-bursting shelves in the Quarto section are very unwieldy as they are and it can be difficult to find, remove, shelve and shelf-read the resources shelved there. If all the lightweight/small resources were in a separate section, hopefully the books could be placed on shelves starting from the second-from-the-top shelf, making them more accessible to students and easier for staff to shelve and shelf-read.		
38	That we had 24/7 access to the library books.	That on the library website instead of searching for journal titles to then look for your subject interest that you could just search for journal articles of your chosen topic and it would search though all the journals and come back with a list of journal articles that relate to your topic and the journal they were in.	In the gatton library more computers on the top level.
39	Turn down the air conditioning	Hire someone to enforce the rules of being quiet, not talking and not playing music loudly through headphones. I hate going to the library because people are always talking to their friends and I can't concentrate.	longer hours of operation, especially during exams and end of semester. Having just the BioSci library open 24 hours is not enough because it's always full and hard to find a space to study.

	First wish	Second wish	Third wish
40	To create a search engine for the Library holdings similar to Google Scholar where keywords search wider and easier, and how many times the article has been cited is on the main search page.	The ARMUS library has longer opening hours, especially on weekends.	
41	Locker is given to students who really need and apply for it, instead of being based on the lottery system.	Vending machines would be desirable around Duhig tower as it is open 24/7 now.	More digitalized books (especially primary books for courses)
42	Powerpoints at every study desk in the library - especially the SS&H at St Lucia, which has great desks but not always sufficient powerpoints in the quiet study area.	Lockers/lockeable desks in the library which are available to be booked by undergraduates, or at least Honours year undergraduates, who often have a considerable amount of books and notes to lug around.	More windows throughout the library - the outside world is very inspiring to see when working on a long thesis or research project.
43	All reading would be online!		
44	To allow external users to pay a certain cost and use its services (including journal article access) rather than limiting to UQ staff, students and alumni.	To hold regular second hand book sales to get rid of older versions (or old / poor condition) library books / to donate to countries in need	Continue to have "suggest a purchase" option as that's one of the best services ever !! Well done !!
45	That the quiet areas/floors (including stairwells and lobby areas) were REALLY quiet in SSAH	That there were more real books and fewer ebooks - the technology is so clunky and it hurts my eyes and back to read at a computer screen.	That there were more staff on the floors of SSAH - it's really hard to find staff when one wants help.
46	More 24/7 study space	More vending machines that accept credit card	Better security so I don't need to pack up all my study materials and take them with me when I use the restroom
47	I wish I could put a name and year into a catalogue search. So many times the name and year are all you have to go on if the list of references is not available.		
48	I would like to wish for the SSH Library to be opened till 9 or 10pm on weekdays because it's not the study space that I need, but the resources.	I would like to wish for hot water to be provided in the SSH Library - exceptionally useful on cold days.	I would like to wish for food/ drinks vending machines in the SSH library.
49	More spaces available during exam blocks	More 24-hour areas	More group study rooms

	First wish	Second wish	Third wish
50	can sleep in the library	open air reading place with nice view and landscape	more software in the computer (24 HOURS LIBRARY)
51	Bring back the system of booking rooms and having to collect keys with your student card. The rooms are basically just used by everyone now: even when I make a booking, I can't use the room I want because someone is in it.	Please, for the love of god, bring back the system of booking rooms and having to collect keys with your student card.	I'm serious, the only thing you need to change is bringing back the system of booking rooms and having to collect keys with your student card.
52	I would wish that some of the level 8's mentor staff more readily and communicate more effectively - open communication about what's going on, the processes by which we can all deliver services and the clarity that can come from this level is important. There still seems to be a bottleneck of communication at the top levels which does not filter down to other staff. I often wonder why lack of effective communication is rewarded by promotion.	That the membership of committees is lobbied with staff first rather than folk being assigned to committees that they may not be interested in. This has happened on numerous occasions and I have found myself on a committee which did not interest me and yet one that I would have been an effective member went to someone with less experience, knowledge and interest. I think we can do better here.	That there is a career pathway for level 6 and above, for those who are interested in advancement. That the manager takes time to mentor those with management aspirations - it's all very well doing yearly performance appraisals but these are rarely discussed during the year - and it's hard to initiate discussions with some managers about how to go forward.
53	More copies of books, especially the required textbooks for compulsory / high-demand courses. It creates a major distress for students who can't afford a new expensive textbook (not even the secondhand one) and never get the book from the library for the whole semester because some students let the books overdue	A casual / part-time job opportunity for the students	Collection of scientific magazines
54	Larger quantities of highly required textbooks	More comfort - beanbags, pillows, couches and the like	Artworks as decor
55	first and foremost- TRACKPADS or at minimum stealthy, silent mice that actually work and do not initiate a rage-induced stroke every time I try to use them	second- electronic textbooks, downloadable course readers. eBooks eBooks eBooks! get rid of anything made of paper and convert the spaces into study areas or computer stations	last but not least- more SOUNDPROOF individual and group 24/7 study spaces. A person cranking up the volume on their iDevice in the adjacent individual study booth really defeats the purpose and concept of an individual study booth unless it's soundproof. and we need lots of them. lots!!!!!!

	First wish	Second wish	Third wish
56	SS&H library opens at 7am on weekdays.	Access to library services is cheaper for alumni.	Change machines in libraries.
57	More books in hardcopy (particularly in the law library).	Greater after hours access for RHD students and academics.	Ability for RHD students to borrow books for longer periods (unless recalled).
58	Stop rearranging you website	As per the above	As per the above
59	Longer opening hours - particularly on the weekends	More ergonomic chairs	Did I mention... LONGER HOURS PLEASE!!!!!!!
60	more computers	open another 24hour study zone during swoct	lunch or dinner area
61	No requests on material borrowed by students. Having to return a book before your due date for another lazy student who wasnt prepared enough to drag themselves to the library puts all organised and prepared students at a disadvantage. If you miss out on a book you should only be able to request a hold on the book when that book is due to be returned.	nothing only the first one really bugs me	-
62	An integrated physical law library - ie without the artificial teaching/research split.	A law librarian reference desk staffed during working hours and part of weekend - so we can direct students (especially strugglers and exchange/internationals) but also RAs for assistance.	
63	Mobile application for course reading search and room booking which will lead to more book copies for the course reading material	Entertainment lounge for students	Increase the internet speed and network coverage. Sometimes you may experience blank spot although within UQ Campus.
64	biological science library would have more working spaces (ie more tables and chairs)		
65	new imac	more mac in ss&h lib	longer opening time
66	To have all the books I need (currently only about %70 of the math books I need are in the collection / e-collection).	To be able as ACADEMIC STAFF to keep books on loan continuously (until someone requests them). I.e. not to have to bring them back every few months.	To have __my__ research publications (as well as those of others) appear on some e-banner that updates them, say showing the front page and changing paper every few minutes.

	First wish	Second wish	Third wish
67	I wish that all library materials were available for loan all the time as downloadable e-books... the library could still limit time borrowed and no. of extensions ==> max no of weeks/year	I wish that there were computers available in the individual study rooms or alternatively that laptops were available for short-term loan within the library with ability to send documents to library printers.	I wish that there were places to occasionally take a break from study, settle into a comfy chair or bean bag and engage in some relaxed reading... maybe minus the reading.
68	More copies of course text books on the High Use Rack	Fresh and energizing interior....give the library a fresh colour of energy, determination but also cool and fun	Please Genie REPLACE THE LIFT, ITS THE SLOWEST, OLDEST LIFT IN THE UNIVERSITY AT SOCIAL SCIENCE LIBRARY..please
69	Required texts for subjects should be very strictly and more heavily fined, and have loan lengths for perhaps 7 days only. That way, the texts would get more circulation, and some of the poorer students like myself could get a good use out of them.	Stock more fiction.	Students who leave their books and put 'dibs' on a study area and leave it unattended for lengthy periods (seriously, some people will leave them for 2+ hours) should be prevented somehow.
70	Required texts for subjects should be very strictly and more heavily fined, and have loan lengths for perhaps 7 days only. That way, the texts would get more circulation, and some of the poorer students like myself could get a good use out of them.	Stock more fiction.	Students who leave their books and put 'dibs' on a study area and leave it unattended for lengthy periods (seriously, some people will leave them for 2+ hours) should be prevented somehow.
71	Create a timber-paneled library space, full of print-format books, leather furniture and individual reading spaces to keep the traditionalists happy. No food, no phones!	Stop trying to offer all things for all people and constantly asking them what they want. It's human nature to be dissatisfied and want more. It is also human nature to make do with what is on offer. Surely the only reasonable/affordable/achievable course is to steer between these two service models.	A benevolent dictatorship
72	SSAH would open at least 10 p.m.	SSAH would open at least 10 p.m.	more comfortable seating arrangements and installations
73	After Hours Access to the library's book section at UQ Gatton Campus!!!	Widening the isleways in the book section, can get a little squishy!	

	First wish	Second wish	Third wish
74	I joined the library as an alumni so that I could have access to the databases and journal articles. Unfortunately when i access them at the uq library it is very hard to retain a copy as I only have the option of printing the article. It would be nice to be able to send things to my email account.		
75	SSAH was 24hour, or at least extended hours...	There were more study spaces without computers... But with access to powerpoints	There were more duplicate copies of books!
76	Stop allowing people to use the Library as a "Facebook and youtube zone" - university resources should not be wasted on these things when money is so tight	Put the books back into the biology library. Why move all the books to the engineering library? This was ridiculous.	Digitise all textbooks and make available online. Money saved from not supplying computers in the "Facebook and youtube zone" (see First Wish) could be used ot fund this project.
77	Current text books available online	A library without air conditioning in summer for those who can't handle the cold and forgot a jacket (seriously, I've wasted whole days of study due to this!).	Extra copies of text books in the high use area (unfortunately some of us simply cannot afford to buy new text books and rely on these texts)
78	Better ventilation for BioScience Library please. When it gets really crowded during exam periods, the study spaces smells quite off. This will increase the productivity of students if there is proper ventilation in the building.	Build toilets within the Law library for after hours study spaces. It's very inconvenient how the toilets are not open in Michie building after 12 midnight. It would be much safer for students especially for women.	Have a little kitchenette for each after hours study space equipped with hot water. Have coffee machines by the libraries for those late nights study boost.
79	To always have access to a library computer at peak times.	To have access to online ebook hire for text books, with no waiting period for books to be returned.	More copies of required texts books for loan.

	First wish	Second wish	Third wish
80	An email address to which I could forward only the DOI or URL of a published paper so that it could be automatically indexed and stored in eSpace and the UQ researchers website. As it is, I feel like there are too many tedious forms to fill out and I confess to not doing it particularly diligently. I doubt that I'm the only one, and I worry that it has the result of seemingly diminishing the University's research output.	A scheme for funding open-access publication fees would be welcome. In my field, these can reach from \$1500 all the way to \$5000, and ARC grants only permit 2% to be spent on this kind of expenditure, which is not nearly enough.	
81	I wish for more e-books of course material	I wish for summon to not be so specific with its search terms.	I wish that when I manage to borrow out a book that I have been hunting down, it isn't recalled a day after I have loaned it and I have to return it in a week.
82	More computers	More computers	...More computers (I often spend 30 minutes waiting for one some days)
83	More available computers	More available computers	More cleaning wipes and the practice of wiping down computers after every use- like yoga mats at the gym!!
84	Means to top up print credits instantly using a card instead of cash!	24 hour opening times for the larger libraries	Decent available food somewhere for those late night sessions
85	More available computers.	More available study space.	More available course textbooks.
86	Library at home:Full access to all resources from your home internet connection	Library delivery: Being able to receive books at home without coming to the university	Interconnection with Main Australian Universities Library. Create an Australia Library Network where I can borrow from others libraries national wide.
87	A law research librarian in the Law library so that I can walk into the library and talk to someone when I need to.	See above - two law research librarians	See above - three law research librarians!
88	I would love eBook editions of print holdings and vice versa. I like having options when it comes to reading medium.	Sunnier, more open library study spaces. I love it when I can get a desk near a window, which is not often.	'Labs' for arts students. The Hive is great, but can get crowded. Dedicated spaces for first year arts students where they can feel comfortable, for example.

	First wish	Second wish	Third wish
89	More subscriptions to UP TO DATE and other clinical database resources	More computers in the libraries... clear the dead wood. Computers computers computers	Faster Internet.
90	is for the Library to become more tightly integrated with other service/support areas at UQ and provide more seamless support to clients	is to create the Library of the future by undertaking research and becoming more visionary	by working as one team, taking calculated risks, accepting failure and supporting those who keep trying to provide an everlasting future for the magnificent UQ Library
91	Kettle in library so I can make a tea when I read	Complete silence areas	No fines
92	I would like to see more funds available for purchasing books instead of buildings, fixtures and computers.	I would like to see a return to specialist librarians on the desks within individual subject libraries.	
93	that students did not need to spend thousands of dollars on textbooks they only use once. that they were available for semester hire from the library.		
94	That the library provided all textbooks for students as they only use them once and have to pay thousands of dollars every year for something they may only use once.		
95	More space for print resources within the UQ Libraries.	More accessibility to materials at other (non-UQ) universities	Increased access to older journals, either print or online but if only MUST have good quality scans of figures to be useful.
96	Make the BSL library A LIBRARY AGAIN by putting back all the books	At the BSL library parking area, make it all day casual parking	Enforce quiet study in areas of quiet study
97	Cheaper Printing	Better quality computer mice	An upgrade of the outdated Windows XP OS
98	More study spaces with couches,	More computers study 'alcoves' with computers - like in the first floor of Biological sciences library	The libraries are really exceptional, well done!!!
99	Binding Machine in every UQ library. Griffith Uni has this available to students so I think UQ should offer this also. Would be very beneficial in the Dentistry library.	Cheaper colour printing	Air conditioning reduced. It is freezing in some of the UQ libraries.
100	more computers available in law library	toilet and water tap in each level of library	wider space, sometimes i didnt find any space to learn in the library

	First wish	Second wish	Third wish
101	More publicly available information on what all categories of library reader can access regarding electronic collections. The "Services For" menu should be the place to find all this information, but currently for some of the categories you need to log into My Library. How can I advise library readers, if I cannot access the information?	More computer programmers to improve existing Library systems.	New high definition wide screen digital projectors for all eZone training rooms in SSAH Library and else where, as well as bigger screens, and better sound capabilities - audio and microphone.
102	A stable wi-fi connection on campus.	A separate service point/desk for post-graduate related matters in the library: e.g. ASK IT desk for post-grads - technological queries, key collection for lockable desks, etc.	When investigating the availability of a reference online through the library catalogue - having the reference clearly identified as not being available at or within the UQ Library (either physically or online). For example, the abstract for a journal article may be available through a UQ Library database, but sometimes you do not find out until you have followed all the links through (and sometimes following the links through ends in finding a full text article). Not sure if there is a way to better this procedure or not, but that is definitely a 'time saving' genie wish :)
103	I wish for conditional overdue fees-i.e. if a book is overdue, and someone else needs it, there is a charge, but if it's two days over and no-one else wants it, there are no fees.	I wish the SS&H library was open 24/7.	I wish the 'sound condenser' devices in the SS&H worked, because the concept behind them is fascinating. Unfortunately, I haven't seen them function as anything other than upside-down fishbowls.
104	More Libraries open 24 hours at UQ, on and of semester.	More Quiet study spaces than currently being offered.	One extra library building, multi-storey and very large with high ceilings, something that UQ library buildings miss. It should be open 24/7/365 and have plenty of study spaces,multi,single,quiet,discussion...etc.
105	Binding machines	Binding machines	Binding machines

	First wish	Second wish	Third wish
106	More comfortable areas where people can study privately (i.e a single lounge chair and desk situation)	I know that there already is a lot but maybe a few more computers	
107	A UQ library app for iPad.		
108	<p>The consumption of food shall not be allowed in the library. It is noisy, stinky, annoying, and disgusting. There is a food court and plenty of other outdoor spaces where people can enjoy their meals.</p> <p>Therefore, allowing the consumption of food in study areas is totally unacceptable.</p>	<p>'Quiet study' areas are supposed to be 'quiet'. It is unacceptable having people talking or making noise in what is supposed to be a 'quiet' space. Therefore, library staff should be aware of this issue, and should be more present in the quiet areas to demand people who do not respect the rules to leave the premises.</p>	The capacity of the library seems to be too low regarding the high number of users. It would be helpful to have more computers available, or even being able to book one.
109	More computers	Now that the exercise and nutrition degree is based out of St Lucia more resources for the public health and public nutrition areas would be great. Every time I do a search for books they are mainly available at Herston or Ipswich.	Better flexibility and saving capacity for ebooks. If that is the way we are heading then better access to these needs to be arranged for students from all walks of life not just the rich ones with every apple device known to man.
110	<p>Re.: To comply with copyright law, scanned book chapters must only be made available online by linking to them through the Library's electronic reserve. Contact your librarian.</p> <p>I WISH I CAN SCAN A BOOK CHAPTER AND SEND TO THE LIBRARIAN TO BE PLACED IN MY COURSE FOLDER WITHIN A COUPLE OF DAYS. PENALIZE THOSE THAT CONTRAVENE THE LAW, DO NOT ASSUME EVERYONE IS GUILTY AND UNABLE TO COMPLY WITH THE LAW.</p> <p>TEACHING IS DYNAMIC AND ADAPTING TO DIFFERENT STUDENT GROUPS IS A VERY IMPORTANT PART OF GOOD TEACHING.</p>		
111	water dispenser for hot water	use of computer 24 hours	more comfortable sofas

	First wish	Second wish	Third wish
112	More individual study areas with computer or laptop access	Longer opening hours during the week	Locker space for everyone
113	Perpetual unlimited access to electronic articles and general library resources.	Perpetual unlimited access to electronic articles and general library resources.	Perpetual unlimited access to electronic articles and general library resources.
114	Can the PA hospital open to pharmacy students for 24 hour access as well?	Sometimes the library is too cold for the asians.	Just help us with first two wishes.
115	A absolutely silent, comfy space to read. Maybe comfy pillows, single couches or bean bags on the floor somewhere? I don't like taking up desk space when I don't need it.	Something that will show me exactly what floor and row the book I need is in without having to walk up and down the corridors to find it.	A 'blind date with a book' stand to make me try new books. Fiction and non-fiction.. it could be fun! http://cdn.iwastesomuchtime.com/212201316292.jpg
116	Electronic copies of books so that there would never be a situation where they were all borrowed.		
117	24hour libraries all around. Not just Bio Sciences but every library.	More comfy seats like the ones in BSL behind the staircase on level 1.	BSL #2 or more computers. Or just give the one computer on level 3 BSL a damn mouse. It's very misleading.
118	Free printing!	Clearer instructions on how to use the printing system.	Bean bags!
119	More individual study spaces	more quiet spaces- and actually have this enforced	ability to book individual study desks
120	Student/staff/subscriber access cards for student learning areas. Students should have to be enrolled in the relevant program or be with someone enrolled in that program to use the library spaces; in particular the law library.	Faster law library elevator.	Earlier weekend opening hours for the law library.
121	More power points near desks to plug laptops in to.	More individual study rooms/ study space for post grads	More computers, or at least express computers in the BSL
122	Offer research data management support 1) by providing an online data management planning tool	Offer research data management support 2) by providing secure data storage	Offer research data management support 3) by providing data description services, and a data collections form in eSpace to index all of a researcher's research datasets
123	bigger librasy	more libraries	more levels in the library

	First wish	Second wish	Third wish
124	More copies of audiology books - there are not enough for the class. Sometimes there is only one copy of a book recommended by the lecturer.	Another ladies toilet in the Dorothy Hill library - on Sunday 9/3/13 this toilet was out of toilet paper and hand towels and was generally filthy. You had to leave the library to use the bathroom.	Ensure all printers and book scanners are working and functional in Dorothy Hill library (there is at least one book scanner on the 4th floor that is not operational).
125	Help with knowing what fiction the library has to read for pleasure. If you know an author's name, you can search for that, but it would be good to have a display of novels and some ideas of what to read next e.g. "if you like X, you might like to read Y."	Journals in the SS&H library should be located on the top floor. This must be the least used section of the library now that most people access journals online, and we have to walk up the stairs past this collection to get to the books we are looking for. I think it would even be worth not holding paper copies of recent journals that can be accessed online, or only holding them for a short time to save space.	
126	couches on the top two floors.	better labeling system in the multimedia system (some dvds don't have any writing on the spine).	cafe (or just a place with coffee) with library's recommended fiction books.
127	To be able to rent laptops out for the day that could access the internet	To have a 'relax zone' with beanbags and lounge chairs or somewhere to lie down and have a nap over long breaks	To have more rooms with whiteboards or presentation screens to be able to have group meetings in
128	Fix the internet... There are blackspots within the library. Reliable internet is fundamental to our studies and not being able to get a wi-fi signal strong enough to access the internet is preventing us from doing our work. Please fix it quickly. Thanks.	That the quiet areas are actually quiet. A quick conversation with someone becomes a big deal when multiple people are doing it... it just turns into one long disturbance for other people studying in the vicinity. Also I wish people wouldn't listen to music so loud with their headphones that others around them are forced to listen as well because the sound cannot be contained. This is highly disruptive and not appropriate for a 'quiet area'. I feel it would be a good idea if library staff quickly inspected the quiet areas every 20 mins or so to ask people to stop talking or turn their music down so others around them cannot hear it. Please make this one come true library genie. Thanks.	More study spaces with more power points, especially in the quiet study areas. I understand this is difficult but it would be nice. Thanks.

	First wish	Second wish	Third wish
129	That ... In the ... library would shower, wear deodorant and wash their clothes once in a while. Especially before using the elevator.		
130	More computers	More computers	More computers
131	I would wish that more funds be allocated to cleaning the library. Of course, students and other library users should take more care in cleaning up after themselves and not (seemingly) dumping an assorted pile of sand, dirt and leaves next to the computers they use, but some more rigorous cleaning of the library would also be appreciated.	I would wish that the computers in the library be updated, maintained and even upgraded more regularly. Often, I find that I have to attempt to use three or four workstations before I find one that does not crash every time I try to open a fourth tab on Firefox and does not freeze Windows Word simply because I am apparently typing too fast for it.	
132	more computers in the fryer library for postgraduate students	better parenting room, the current parenting room is not very nice and is often very busy	hand-dryer or paper towel in accessible toilet on level 3
133	Information Literacy Coordinator - a librarian with specialist qualifications in teaching and educational design to oversee information literacy across UQ Library with a particular focus on the online teaching environment.		
134	Fast internet	Minimal clicking to full content	Comfy and accesible study space.
135	provide hot food and eating space during the night	have good couch	more space during peak hours
136	Better ventilation system in BSL! It always smells like feet in that library :(no offense to the cleaners though, you guys are doing a great job! its just that there should be a minimum hygiene requirement for people who visit the BSL.	BETTER EDUROAM COVERAGE. I cannot stress this enough. Halfway when i'm doing my work the connection blanks out and this can be very disappointing.	Cheaper food near the libraries.
137	More copies of the SSAH books	More physical copies of books, not just online books.	Bean bags in the library~

	First wish	Second wish	Third wish
138	A beautiful study environment. Just look at the State Library and what it offers. The libraries at UQ pale in comparison in terms of study environment to this place.	That's it. See first wish	That's it. See first wish
139	Make existing database more accessible without needing to go to a library workshop session.	Make all library accessible 24 hours	Remove the MAC mouse
140	Access to AIAA Conference papers	Electronic access to all journals the library has paper copies of	Paper journals available for loans of longer than 7 days
141	Restrict the express print computers to a single operating systems, limited internet access, and 5 minutes maximum (and actually kick people them off). I'm tired of having to take 20 minutes to print off 4 pages of A4. Maybe add more express print computers.	Sort out the printers themselves so it's easier to print from a USB (or even possible; I've always given up trying after 5 minutes of futility). GPEM has this ability, but it never works on the library computers.	The print from personal laptop thing never, ever works. It'd be great if it did.
142	Librarians that aren't condescending	Being able to keep a book for the length of the loan without having it recalled	More textbooks that are in high demand.
143	Time to go to the library and browse.		
144	more resources, books, e-books, and access: more copies of books that are being recommended by lecturers - which means more contact between lecturers and library which leads me to my next wish:	more lovely library staff	
145	More computers	More chairs	More tables
146	More computers! It's difficult to find a spare one most of the time	card credit machines that provide change	
147	Staplers in all libraries that can staple up to 80 pages (same as the stapler provided in the Law library).	A complete silent section for study and computer work in the libraries.	Free resources such as pens and scrap paper for student use.
148	More seating and especially more computers during peak times.	To have the aircon not so cold. Even in summer when it is 30+ degrees outside I still have to bring a jumper if I'm going to the library.	Cleaner toilets (especially the one near Ezones 1 and 2. This frequently had overflowing feminine product bins.

	First wish	Second wish	Third wish
149	To get ... back to look after ... in a teaching/learning capacity, as was the case three or so years ago.	Accessions policy: to retain parts of the dust jackets and stick them in to books so that we could reliably determine the lie of the political landscape in appraising books in the social sciences. The present policy of discarding dust jacket information is bibliographical vandalism from the viewpoint of serious users and the dwindling bunch of 'scholars' around the scene.	To evade the creeping spread of managerialism and ensure that pragmatists and gens d'action like ... remain well represented in the institution.
150	That the RECALL ITEMS option be changed! It angers me when I have had the initiative to go and find my books and hire them out, only to be told I have a week to get everything out of them simply because somebody else has recalled the items. First in first served!	That we didn't have to pay so much for printing things out. It becomes very expensive!!!	That the air conditioning be turned down.. it's freezing in SS&H.
151	More computers.	More areas to study.	Vending machines in the library.
152	Talking on cell phones, eating food, loud music from headphones and general loud conversations are several of the biggest problems facing the library. This deters many of my friends and I from the library as we cannot focus on our work. For example, today a student had a 15 minute conversation on his cell phone inside the library. This is ridiculous and must be stopped.	More library hours during January and February. The school of Medicine has over 1500 students and we all start school in January and would appreciate libraries, especially those that are called 24 hour libraries, be open 24 hours as the name would suggest.	That the first two wishes are taken seriously.
153	More personal study rooms!		
154	More study rooms. For my program group work is very important and we struggle to find group rooms that are available. All the rooms would need are tables, chairs, plug ins and whiteboards	More quiet areas. There is way too much noise: people talking to each other or on their phones or skyping. People watching videos without earphones and playing video games are also quite loud and distracting.	That's it. Other than those two problems I think that UQ has wonderful, spacious libraries with plenty of computer terminals and friendly staff
155	more computers!	For comfortable sitting facilities	more respect of quite areas

	First wish	Second wish	Third wish
156	warmer aircon	better signage of which areas are open 24/7	better signage of where water bubblers are located
157	More 24 hour study spaces	More computers	Faster lifts
158	Use of white noise in study areas to block all sounds so noisy students do not bother those trying to study quietly (this includes in quiet study areas where even small noises create a distraction)	More individual study pods in the SS&H library and also to be available 24/7	
159	Better access to online resources for hospital staff. The current access is confusing and complicated with 2 networks to check and no remote access for some hospital staff at the Mater.	Better methods of identifying and/or addressing less than desirable behavioural issues amongst Library staff. Some unpleasant behaviour goes unchecked because there are question marks over the confidentiality and confidence that an issue will be addressed.	Up to date service agreements between the UQ Library and the relevant teaching hospitals. With input from relevant staff. This would help clarify (realistically) what we do and what we don't do for hospital patrons.
160	I wish that the Library would purchase hard copies of the books it is now only purchasing as digital editions. Digital editions are useful, but in some cases are not user-friendly as they do not have pages numbers and so therefore cannot be referenced.	I wish that the library will continue to make available older books, many of which are currently stored offsite, and not reduce the collection merely by applying a dust or borrowing test, as recently seen at the Fisher Library at the University of Sydney.	I wish that the Libraries of UQ would receive increased funding, and be able to expand and grow their collections, digitally and physically, so that they can continue to provide their clients, students, lecturers, and the general public, with a wide variety of material to research and an appropriate number of staff to assist them.
161	No more 24 hour ebooks. This is a horrible idea.	Extended opening hours.	More extensive journal subscriptions
162	Eliminate the second login that is currently required for searching electronic databases (i.e. so that the user, who has already logged in to their UQ account, does not have to log in again for searching)	that's my only wish.	
163	For ICTE-UQ students to be given the same rights as UQ degree programs i.e. the ability for them to use online resources and to book rooms in the library.		

	First wish	Second wish	Third wish
164	24 hour study area with safety	I room with food vender machines and area to eat so ou don't have to leave the library	more study/meeting rooms and small individual ones that you can lock up. Lockers?
165	warmer air conditioning	SPSS to be available on the computers. It is so hard to do statistics assignments and work when there are always tutorials booked in the labs. I just walked around with a friend for 20 mins so that we could start on the assignment together and there were no computers with SPSS available for us to sit together and work on it.	Cleaner bathrooms that are more regularly attended to... e.g. dripping taps, broken toilet seat etc
166	More individual study rooms - open to students AND staff.	A larger/more extensive multimedia collection, with modern and classic movies on DVDs (not VHS!).	More ebooks that are "relevant" for the general public, not just academic titles. The library should be a place of research, yes, but also a place where students and staff should be able to borrow books for pleasure.
167	A dragon	A wizard	A pot of gold
168	More standing space with higher tables and bar chairs (like the one inside the newspaper reading section on Level 1 (North) of SSH Library: http://www.library.uq.edu.au/locations/social-sciences-humanities-library-level-1-north) to encourage students to stand up more while studying or checking out books for a short period of time and promote more relaxed learning atmosphere. It works well near the entrance or on the ground floor of each libraries.	Newer model of photocopies. Can it operate without buying a card? In some other libraries I've been to, you can save the printing credit on your uni card and top up in a machine or at the library counter.	
169	more sustainable and compliant procurement decision making	taking the procurement lead for the University in key categories e.g. on-line publications, MFDs etc	

	First wish	Second wish	Third wish
170	Better sound/noise blocking in eZone 3 in Duhig building.	New audio/visual system like the one in Don Carruthers seminar room for eZones 1-3 in Duhig and the eZone in ARMUS.	Conduct information skills training in a more effective and efficient way: <ul style="list-style-type: none"> - less labour intensive, - reach out to more students, - students can do it at anytime, any where and at their own pace.
171	Later opening hours at PACE library	More quiet study spaces in PACE library	A million more wishes?
172	Refurbish SSH completely	More e-books	extend service to alumni such as expand database for alumni membership
173	I wish that LTS would actively team up with other Library areas to creatively solve some of the more complex technology requirements		I wish that eZone 3 in Duhig was quieter (better soundproofing)
174	Stop allowing food in the library. Some will inevitably still come in, yet those with a conscience will follow the rules. Not only will this reduce mess and smell, but more importantly, it will force students to vacate a library computer at lunchtime, thus freeing them up more during this peak period.	That the catalogue and databases can cope when the load is heavy. There isn't much one can do when nothing loads for 20min of a 50min info skills class (eg. 5 March). Students get bored and restless, facilitator turns red and humbly tries to hold their attention with a 'virtual' presentation using hand gestures and imagination to replicate what they're missing on screen ...	Ask ITS to improve the wi-fi network. Try walking from Merlos to the Forgan Smith tower and see how quickly it drops out. It's understandable that far flung parts of campus might have more blackspots, but densely populated real estate so close to the library falling into a black hole is pretty poor ...

	First wish	Second wish	Third wish
175	All textbook/course-required reading materials available through scanned online-viewing for every course! I know this is a lot to ask as course materials change from semester to semester and there are certainly a lot of documents to upload, but it really doesn't make sense to have limited resources only available in the High Use section and/or three, four or five copies in the main library borrowing section, when everyone needs to access the same documents at the same time! You either have to get in weeks in advance to borrow these items, and/or wait for someone else in the same course to return these items, only to be prompted to return the items much sooner than your borrowing rights allow (because someone else has requested the same item too for the same purpose), and/or spend hours photocopying (and therefore wasting huge quantities of paper) in order to read an article or a couple of chapters once?! Or purchase heavy, cumbersome and again not-so-eco-friendly course readers from the copy shop or the POD shop for other courses. Easy access via online resources is surely the way of the future. Also, more resources available in the High Use sections! Why only have two copies of a book that everyone in a given course will need simultaneously?!	ICTE-UQ students having the same access to the central UQ libraries (i.e. with use of their student ID cards) and the same privileges with borrowing and printing items! Doesn't make sense to have one institution limited in its access (in terms of student access) when we're all part of the same university, and the students pay phenomenal fees to study here already!	Free scan-to-me options for students - just like staff, have the student ID cards linked to their email accounts so they can scan resources for course-related study, and if the items cannot be borrowed and aren't available online, then students don't have to waste paper/money printing chapters/articles from library resources.
176	Online access to full text and datasets for everything at any time with no restriction	All UQ research outputs, including RHD and other theses, available freely to the world as soon as they are published online	Preservation of special collections (physical and digital) and quiet spaces in which to enjoy them
177	An open air study space - like the one at the chemistry building.	More 24/7 study spaces with power points.	Faster internet.

	First wish	Second wish	Third wish
178	100 more wishes		
179	More e-books	More powerpoints in SS&H	Friendlier library staff
180	Equitable access - I work at Caboolture hospital with medical students. The UQ textbook collection, while quite good and well used, is reference only. UQ loans cannot be collected or returned on the site by either students or teaching clinicians. Students cannot be registered as remote borrowers either. It is not equitable to expect these students to travel to Herston or other central sites to obtain the same textbooks as their peers have borrowing access to on site (including rural sites). Quite a number live in the northern suburbs and even for those living centrally accessing the central hospital sites is not simple when they are attending full time at Caboolture. The students pay the same fees, and the teaching clinicians do a great job - they should have decent library access.		
181	More PC's for students to use. Not for bums to watch highlights of sport or their favorite blog but for actual uni work.	more photocopiers - the lines are ridiculous at times.	Stop people from talking so friken loudly on the ground level. I might as well try studying in the refec.
182	To have more staplers that are capable to stapling 80+ pages in all libraries rather than only having it in the Law library.	To have more power supply power ports installed for ease of use for laptop recharging etc.	To establish a new study place that allows students to be able to practice presentation related assessments.
183	Printing quota (I know the school has stopped providing free printing quota to support environment conservation, but we need to print for studies. It's frustrating to choose between looking at the digital monitor or use the money, I could use in more meaningful way, to print.)	Grant the first wish	Grant the first/second wish!
184	A good collection of eBooks available for digital loan		

	First wish	Second wish	Third wish
185	Access to online journal subscriptions (e.g. Web of Science) for Alumni Library Members	If Wish Number One is not available to standard Alumni Membership, the option to pay a fee to upgrade the alumni subscription to include journal access	Access to Endnote licence for Alumni subscriptions (or the Biological Sciences library back how it was 10 years ago - with library staff present and biological texts)
186	Be able to 'borrow' a dog to relieve stress (see article about Yale University http://www.npr.org/2011/03/31/135011159/mon-ty-the-dog-hits-the-stacks-at-yale-law)		
187	That books were accessible online as ebook copies and were easily stored temporary on my device for offline reading.	Functional and relaxing outdoor study areas that can give some degree of protection from strong sunlight but also light showers. Something like the one outside Darwin's Cafe would be really nice.	That the UQ E-Space was further streamlined to be more user friendly. The search function could be improved and thesis easier to filter into appropriate Faculty, School, author, supervisor(s) and subject matter.
188	More computers in the SSH	More work spaces in the SSH	Longer opening times
189	Ebooks! Instead of having to physically visit the library to check out a book I'm interested in, it would be much more convenient for students and staff to be able to download a book to their device. It could disappear after a set number of days, meaning no more late returns.		
190	A complete ban on speaking on mobile phones	More no talking areas	More sound-proof separated individual spaces
191	I think eSpace is vitally important, but eSpace is a terrible, horrible, awful name, and once you search or browse, the interface is so complex it hurts my eyes to look at. Also, many people postpone putting their publications in it because either they don't see the value or it's too much of a pain. So I wish eSpace could be renamed and redesigned.	More activism on copyright issues and open access to knowledge, open data, etc. I know you guys already care about it, but I think the future of knowledge, associated with the developments in MOOCs, etc, requires a really big push to open up the information we have to the widest possible range of uses and audiences.	Just thank you for what you've done so far. I've seen many changes over the years and the vast majority have been for the better. You listen and respond. So my third wish is that you keep listening and responding. :)
192	Computers in booked rooms and desks.		

	First wish	Second wish	Third wish
193	Just one wish - more textbooks per student available in the library. At the moment I think the policy is 1 textbook per 300 students enrolled in a course. The students in my courses have real problems getting hold of textbooks at this book:student ratio and many students (particularly the ones from developing countries) cannot afford to buy textbooks.		
194	online access to all journals	online access to all textbooks	make the direct links from Pubmed to the journal work all the time
195	I wish there is a delivery service for the books that I would like to loan from the library.	I wish there is a pick up service service for the books that I would like to return to the library.	I wish there are more electronic versions of the books (e-book).
196	I wish for three more wishes.	I wish for a million dollars.	I wish I could fly.
197	PROVIDE FREE MACBOOK TO USE DURING EXAM PERIOD, WHEN THE COMPUTER FULLY USED	PROVIDE BATTERY CHARGER FOR APPLE ITEMS, ANDROID ITEM, AND SAMSUNG TABLET	GENERATE MORE SPACE OR TABLE AND CHAIRS
198	I wish there would be a robot that scans shelves and automatically retrieves necessary books (considering how the books are organized, into unreadable computer code just about).	I wish power points were added to the study desks that are not along the wall.	I wish it wasn't so cold in here.
199	A virtual "meeting room" hosted by the library	Book/Document Delivery in the offices/buildings/colleges	Collection of "scholarly" videos
200	To regain a space for the biological sciences collection. The loss of this space along with many journals and books in the area of palaeontology (biology library) and geology (physics library) has been bad for the quality of research and education at UQ and for its reputation as one of the best libraries in the country.	For employees (researchers and academics) to be able to book more individual study rooms at the libraries. With many schools and centres establishing open plan offices it becomes very difficult to concentrate when you have a deadline for a publication or a grant submission and a quiet space to retreat would really benefit these members of the community. At the moment we can only book rooms in just a couple of libraries.	To improve the requesting system. At the moment you need to keep calling your librarian liaison to know what is happening with requested reprints and when they will be available. In this age and time it should not be difficult to set up an online system that costumer can access and see where their request is
201	Quiet study areas with people telling noisy people to be quiet	People to be quiet	Peace and quiet whilst studying
202	That the SSAH library could be open 24/7		

	First wish	Second wish	Third wish
203	UQ Ipswich Library to be open 24 hours.	UQ ipswich Library to be open longer on the weekends.	Mac's in the Ipswich library
204	I want more computers	I want at one room of computers in every significant building at UQ. So a mini computer library in Goddard, mini computer library in the chemistry building etc. so you don't have to walk to the main, busy librarys all the time.	More desks and tables in librarys. The little section of comfy chairs and big white desks on the bottom level of the social sciences library is fantastic. Also add powerpoints to these for laptop users
205	More online resources	More copies of set text books	More access to PC's at peak times
206	Free beer	A soft serve machine	more free beer
207	Larger corals all with power sockets for laptops as provided in QUT libraries	More computer workstations on the 2nd, 3rd and 4th florors of the SSH library and throughout the Biological Sciences library	Printer card top-up machines in all libraries, and preferably at all printing stations
208	I wish UQ Library was a leader in sustainability at UQ		
209	Chandeliers in the public library areas to add a touch of class!	A lounge in all staff rooms which staff can stretch out on during their breaks. A little nap is proven to increase productivity.	Plants and more plants - increase oxygen and the look.
210	That the libraries excellent service of scanning items for visually impaired post-graduate students and staff, be extended to include undergraduate students.	More support and/or training for statistical tools and how each work unit might employ such tools to more effectively manage workflow and time management, and better report on output.	More wishes, of course!
211	More computers on quiet levels. It's practically impossible to find them there and it makes it hard for students without laptops to study. On the third floor of engineering library there are less than ten computers, on the top floor there are only a handful. Also five of the computers in the quiet zones of engineering library are right next to the group rooms which are really loud and kind of defeats the purpose of the quiet area.	cleaner.	more computers!

	First wish	Second wish	Third wish
212	More online text books - in fact, as it is a wish, access to all books in the library online!	Greater integration with the web - I'd love to be able to search using e.g. Google Scholar, find an article anywhere on the web, then just read it there and then rather than having to go back to the library page to search for it there.	... 10 more wishes!
213	A better elevator in the Duhig tower.	More library support on hand.	More library classes explaining how to navigate the library, in relation to the book call numbers.
214	Open longer hours and possibly 24/7.	More personal computer should be made available. Its time UQ realises that world is fast moving to a digital age and decrease the floor space of paper books and increase the floor space of computers and electronic access.	Printing services are absolutely pathetic and remind me of stone age. To order a print and search for the job among hundreds being displayed in a tiny format is a joke. Has any one heard of networking ? Order print from anywhere and log in with ur ID and password anywhere to print ur jobs. Not taking note of the PC number and searching for it. This and the interface of SI-net made me to change my major from computer science to chemistry. Really sub-standard compared to an other university just down the river.....:)
215	Exploitation of student interest in gaming (see p22 Horizon Report 2013). Use badging, levels, self-direction to disseminate library services. Particularly generic ones e.g. playing a game provides a virtual tour orienting patrons to library. Available 24/7 - to suit their schedules	A Library dashboard of easily understood, key internal analytics so Library staff can tailor services/ know the operational context, any time	Promotion among lib staff that one size doesn't fit all any more, viz a viz library service models. Capitalize on the additional potential of the Library's current dual model - management needs to constantly and clearly delineate and maximise the opportunities brought by TALS operating the trad lib service; and RIS operating the embedded service with highly personalized/ tailored services to academics and researchers. Minimise blurred lines - e.g. TALS to be solely responsible for undergrad teaching - esp via opportunities provided by gaming (see wish 1)
216	Better working environment for administrative staff. i.e more windows	Lifts to work faster in the SS&H library	

	First wish	Second wish	Third wish
217	Can access to a computer as soon as I go into the library.	Can borrow the books and/or journals from the Ref section	a better search engine
218	longer opening hour	more copies of books	longer borrowing time
219	a fast, reliable elevator in the SS&H library	escalators	Teleporter
220	I wish there was a function on the library website, in which students could show that they are studying a certain subject and contact anyone else that is doing the same. That way, multiple students that happen to be there at the same time could get together and help each other out! (there would be a large disclaimer for UQs policy against collusion/plagiarism of course)	I wish there were more places to plug laptops in.	I wish the library provided rent-able ebooks for as many physical books as possible. It is only a matter of time before this happens!
221	More 24 hour/late night libraries! The Biol Sci lib is too busy around the end of semester and nights are often the only times I get to study.	Quiet rooms/areas - where there is access to computers is often so noisy it is difficult to work.	More computers- there are rarely free computers in the SSBS library during the day.
222	More text books offered in High Use section	More physical copies of books not just online versions	Longer opening hours
223	There was a coffee machine so I could grab a coffee at 1pm. Even if it may seem irresponsible.	Signs around the library with PC short cuts on a MAC computer. (i.e. How do I screen print? If I can't right click, how do I rename this file?, etc.)	In discussion areas of the library, playing some background music so it isn't too quiet and awkward.
224	1. Database searching that is done for academics on specific topics /article we may be writing	2. Possibly replace Summons as the default option, and rather have Catalogue as the default	

	First wish	Second wish	Third wish
225	<p>Become less team oriented and more client oriented.</p> <p>Since the realignment, the culture of the Library has changed. Individual teams are pushing their agendas rather than a whole of Library approach being taken.</p> <p>One way to change this culture would be to have teams work more closely together. Have RIS/TaLS teams work in the same branch and next to each other, so that we provide a service together rather than have two competing services.</p> <p>[An example of teams pushing their own agenda's rather than taking a whole of library approach- There was a library news item in week 1 called Library Support for New Staff which detailed in length the services offered by RIS and SPADS, but mentioned the TALS team by name only (until a suggestion was made and the page was updated). To not mention the course materials service to new staff in week 1 (when teaching is their focus) is extremely amiss.]</p>	<p>Ensure stakeholder engagement, appropriate consultation and proper review procedures are in place when implementing change.</p> <p>Librarians are in another process of change. A document came out in Dec 2012 called RIS/TALS Current Practice, outlining our duties. This was not a reflection of current practice but outlined significant change. Were librarians consulted in the drafting of this document? Was this document approved by LX? Is this document available on LibNet? Has a review date been set?</p>	<p>Reduce duplication of activities and ensure teams are focussed on their primary duties</p> <p>For example:</p> <p>Up until recently TaLS were responsible for collection development for teaching needs and RIS responsible for developing collections for research needs. This has changed with the new RIS/TALS Current Practice document. With most postgraduate courses being a shadow of an undergraduate courses with very similar information needs, it is a duplication of effort to have two librarians purchasing.</p>
226	Up-grade of facilities at Herston Health Science Library	A little informal gathering, drinkies and canapes, for staff when they reach milestones e.g 10 years etc.	More communication to staff about what is going on in their particular branches.

	First wish	Second wish	Third wish
227	Improved accessibility	Library staff remember that we are one library and that we are in the business of assisting our clients as simply as possible. We are in a service game - our clients needs and wants need to be remembered.	Focus on how we can Work Smarter eg Libguides, online delivery, allow for specialisation of staff in areas like document delivery, further automation of ordering/cataloguing, identify where further specialisation would be efficient and effective. We cannot all do everything to the detriment of service sometimes spending dollars rather than trying to develop an inferior product ourselves would be so much better.
228	Coordinate log in with University log in - is it really necessary to log in to the library system again once I have logged in to the University system from my desk computer?	That is pretty much it - I think the library provides great support.	
229	Hot water pot/kettle. A great book with a cup of coffee or tea is a perfect combination to read a book or study in a library :)	More locker or storage room.	
230	To have dispensers for hot water everywhere especially in the quiet study areas/ Levels of the Duhig and SSAH libraries. We at most of the time feel the need to have tea and coffee during the study and spend a lot of money on buying coffee or rush to far off places in the uni for making tea.	If possible to have fridge and microwave near the water dispensers where we can put our lunch, milk and can make our lunch hot when needed.	as above
231			There should be a chance of making bookings for the individual, group rooms and lockable desks more than twice during the same week. At present we cannot make bookings more than two
232	Requirement that set texts are available as E-books.	Open Library at 8:30am on Weekends. Weekend classes start at 9am (same time as the library opens) it would be great to have time to print notes/require readings/get books etc.. prior to the lectures.	Library Tutorials scheduled on weekend/ evenings. Not all students are able to make sessions during the week days.
233	World Peace	Infinite Wealth that had no effect on the world economy	Telepathic Abilities

	First wish	Second wish	Third wish
234	A law library restricted to law students.		
235	More computers--I always have to wait in line for one	More group rooms	Recurring weekly group room reservations
236	Textbook loan programs Borrowing advantage for financially hard students	Offer more scholarships for research work (motivate students to achieve higher quality research assignment therefore)	Make single study tables more available (many single students take up a whole group table which wastes so much potential!)
237	More computers	More computers	More computers
238	It will be great if I can borrow laptops at UQ.	Provide more popular textbook in library for us to borrow, as sometimes so many people are waiting for one, and the high use lenth maybe can be extended to 3 or 4 hours.	More library open on holidays.
239	every library section will be opened until 12 pm, include weekends.	there are more rest and relax area (like sofa and vending machine) in libraries.	separate quiet study area with discussion area.
240	More computers!!! Lots and lots more computers, so you don't have to search and wait all the time.	More comfy couches and beanbags	
241	Lockable desks for 4th year Psychological Science students	water fountains on each level	more inviting environment (aka biological sciences library)
242	More quiet rooms	Faster lift	Less noise
243	required text for courses to be made available online... textbooks really cost too much nowadays, especially for unsubsidised international students. although some copies are available in the library, they are either checked out or someone took them from the shelf so it's "available" and you can place a hold request.	power points at every study station so that laptop etc can be charged easily	the Hive in SSH can get really noisy sometimes - maybe a decibel meter should be installed so that everyone can see if it's too noisy and we can exert peer pressure on the noisy ones.

	First wish	Second wish	Third wish
244	I would like to see changes in how we present the Library Training website - https://www.library.uq.edu.au/training/ - there's some great training on offer but it's hard to find.	Rename the Subject Guides to Research Guides. Then on the Databases page add Tabs (similar to Catalogue page) and add a 'Research Guides' tab here. This would mean researchers can find the specific resources for their area e.g. handbooks etc. - but still leave a role for databases listings.	UQ eSpace - could the interface and look of the page be updated - it's currently not intuitive to search! Though its 'Daily Snapshot' is great.
245	more computer	more desk with power point	cheap printing
246	More space! There are so many students (and the numbers keep increasing every year), and there is nowhere near enough space for everyone to study quietly. It's all too common to see students sitting on the ground around the libraries and all over campus because they can't find empty desks in the libraries. Where is all the tuition money going, anyway?	More 24-hour spaces! We're students. Some of us keep (really) odd hours. But if that's what works for us, then we should be able to access the libraries when we want/need to.	Better website design... It's not a very intuitive process to access online resources (and even item call numbers) once you search for them. I know you guys offer tutorials at the start of every year, but a library site shouldn't require tutorials, especially when you're dealing with young students who have never known a world without Internet. I reckon Blackboard isn't part of the Library genie's jurisdiction so I won't unleash my Blackboard-specific rant here.
247	That the SS&H library was open 24 hours, 7 days a week.	That all compulsory and recommended textbooks were available in electronic copies online.	That there were more electronic powerpoints in discussion and group spaces.
248	A book made of solid gold	A book that instantly zaps all of the knowledge into my brain	A book that magically zaps character deficits into students brains according to their relevant course - empathy for med. students, humility for science students, justice for business students, prudence for philosophy students, realism for sociology students, communication skills for accounting students etc.

	First wish	Second wish	Third wish
249	Fix the elevator. I was disabled at the start of semester and I found it very time-consuming to get to level 4!	Put informative subject labels on the library shelves themselves eg. HM "Sociology". This would make it much easier to find what you're looking for once you're in the aisles, and would reduce the reliance on computer searching (which is far too often filled to capacity anyway).	Keep the course readers up to date. There's a SOCY2339 reader from 2009 which is obsolete.
250	Redevelopment of the library website with the adoption of a more streamlined look and feel.	Continue to push for extra content to be added to Summon. There are some databases that are not currently covered by summon as this leads to confusion about which search tool to use.	Greater emphasis on teaching in an online environment - development of more web-based information literacy programs.
251	Easier access to Archive Books	Bean Bags	Quiet rooms with bean bags.... But the room can only take one person so it is a real quiet room...
252	Better WiFi reception on the 4th of the BSL	More computers	More quiet spaces
253	That UQ Library is a fun and happy place to work	librarians stay connected with the students and academics and not become faceless and generic entities	support the vision of UQ to be a top research library by extending our services to include assisting academics with literature searching
254	All Library places would like to be silent and quiet without discussion, no phone in opened spaces in Library except special sound proof discussion room as well as coffee shop.	To increase the size of download for Master and Phd. Student.	To clean all places including toilet every day because carpets are very very dirty now. If possible , should change to marble floor instead of carpet.
255	More powerpoints in the quiet study areas (for charging laptops)	The ability to rent laptops for maybe a few hours (two or three hour intervals)	More giant beanbags/cushions everywhere (sitting on the floor gets uncomfortable)
256	More desks so I can actually get one during the day.	More computers so I can access one when I need to check the catalogue.	A place with phone and laptop chargers so I can charge my phone/laptop if they're running low.

	First wish	Second wish	Third wish
257	That the library doesn't lose its human interface. The library's technology, systems and access to information are highly efficient. The human interface ensures that users make the best use of this technology, systems and information available to them. The human interface should be provided by professional, subject-orientated and well-trained staff. Staff that are dedicated to interacting with users of all levels.		
258	I can book lockable study desk at the time I arrive on the desk just by tapping or scanning my ID Card. The ID Current book system allows students to book it online while they are actually not using it. So empty desk means unoccupied one, so student can book it right away.	More individual room for study.	Pantry or kitchen at library for students who stay at library all the night.
259	Refurbish HHSL	Refurbish HHSL	Refurbish HHSL
260	Quiet study space with no talking, no phones or music devices and no food	Subject disciplined focussed librarians within the context of our current model	Purpose built space for the valuable collections within Fryer library - treat it more like a museum collection/archive and not a library - respect the collection
261	Maintain and build upon the goodwill currently felt towards the Library by the wider University community. Goodwill is not an infinite resource and it must be fostered to retain it.	Prioritise a focus on the services that we offer to staff and students and consequently a strong focus on the librarians who actually deliver these services.	Create an atmosphere that is built upon facilitation
262	That the Library join Hathi Trust and seek especially to make electronic books available to UQ users who are blind or have a visoual impairment	Maintain print access for literary works - books and journals. eVersions of literary works are not the same work of art.	Regarding job classification, consider "banding" 6 and 7 for librarians or develop a means of career progression.
263	For TALS to undertake more UG teaching in collaboration with RIS colleagues	For RIS to undertkae some desk shifts	For more commitment, both financial and technological, to creating online teaching support resources.
264	Less Library politics	More respect between library sections	Another 'realignment" of roles

	First wish	Second wish	Third wish
265	For Staff to think about what they can do for UQL	Less competition and more colaboration	Listen, innovate, deliver, evaluate
266	Publish backsets/ forward sets - as many as possible by our core publishers - OUP, Cambridge	Stick with MAC's as preferred machine for our public access (+staff areas)	a better staffing model option - use of semester based staff
267	a librarian always be available on a reference desk. Triage doesn't work. Students are out off if their questions cant be answered there and then.	Remove the silly division between TALS and RIS. Apart from the managers who is interested in maintaining it? It makes us insanely beaureaucratic organisation and illogical turf wars	Respect for local knowledge and care for the Library that now no longer exists because people are flipped from one branch to another
268	A more flexible work environment for study or extra ? Things staff would like to incorporate with part-time work and more flexible work hours.	More opportunity for staff that have graduated from studies in Info Mgt/ Research to progress.	Less an environment where reporting 'errors" by staff was rewarded more than team attitude towards each other in getting a great job done.
269	more respect and recognition by UQ academic community. Many do not know/realise that librarians have high educational qualifications- not only in library/info mgt but also education	clear communication and boundaries on what we can/are able to deliver	more involvement with teaching and learning eg in course contentinclude library- we work together with course coordinator to include IL esp at the first year level and push for this to come from above.
270	Break down of silos wihtin Library - creating cross teams to work more effectively together particularly on new projects	Would like to have library still involved re AustLit particularly in the field of digital humanities and other collaborations and other benefits could be developed via Fryer	Make Library a fun place to work (again)
271	I started writing my 3 wishes on the website but they seemed a bit long and I was worried there would be a limit on words for each wish.		
	I hope you don't mind me sending them to you personally. My 3 wishes are:		
	Wish #1 – Library Funding		
	As funding for the Library decreases, it was mentioned at the Planning Sessions last year that we may need to start thinking of ways to attract funding to the library. It was also encouraged to 'think outside the box'. A few suggestions could be:		
	1. Withdrawal & deletion of items - Many students and staff are saddened at the policies related to item withdrawals and more specifically, the items being pulped. I know this has been spoken about a number of times before but am not sure if it has been raised formally. Some options could be:		
	a. Sell discarded items to staff & currently enrolled students in the off-peak periods (November – February). Monies raised could go towards upgrading facilities or funding for more material.		
	b. Donate the material to local artists that can create art work that can be displayed in the library and/or used at events held within the Library.		
	Examples can be found here:		
	i. http://www.themarysue.com/jodi-harvey-brown-book-sculpture/#5		
	ii. http://aprettybook.com/2012/02/17/friday-collection-of-pretty-books-2-17-12/ - Books Through A Window		

First wish	Second wish	Third wish
iii. http://www.designsoak.com/book-sculptures-guy-laramée/ - These are fantastic but the top one would be a cool study space that you could walk into.		
2. Create a UQ Library global brand by partnering with charity organisations or NGO's to deliver ex-library books to developing countries for educational purposes. Over time, UQ Library could/would be recognised as enriching world-class scholarship worldwide by contributing to the development of education in developing regions. This brand could then seek and attract donations globally, attracting clients who would not normally consider making a donation to UQ.		
3. Have a UQ Library Merchandise presence on the website where we could sell not only UQ Library merchandise, but items that relate to libraries (eg. I witnessed many positive comments during O-Week towards the 'Keep Calm and Ask a Librarian' t-shirts.) There are many talented staff within the library that can come up with retro/vintage-style designs. Other examples include:		
a. Laptop and iPad sleeves/cover;		
b. Paid Apple and Android Apps – examples of what type of apps include		
i. How-to guides for specific databases		
ii. Tourism based apps such as walking guides of UQ Campuses with historical information present by Fryer. The app could be a self-guided tour of UQ St Lucia campus with points of interest and information on the history of specific points. We could also utilise Fryer's local history collection to have walking guide apps for areas around Brisbane. I have used these apps in Hong Kong and Singapore to guide myself around the city and find them fantastic. More information could be sought from the School of Tourism where I believe a previous graduate has developed apps like these in South America. They have been a great success and sell from \$0.99 to \$12 per app.		
c. UQ Library clothing (jumpers, shirts etc) Items of clothing can be witty, for example the Keep Calm shirts and have a small UQ Library logo on the back so they can be worn all the time without a huge UQ symbol on display. A lot of good examples are at http://www.cafepress.co.uk/+librarian+gifts?page=4 and we could add a small UQ Library logo.		
Wish #2 – Facilities		
Apart from the old Biol Sciences and ECOB Libraries, our main branches at St Lucia – SSAH, Armus and DHESL need massive facelifts to make them bright, attractive and inviting. This is not just internal spaces, but also the external. Creative and abstract sculptures is what is needed as it creates a meeting point for people and looks far better than the various shades of grey, drab concrete. As a Go8 Institution, I think we need to look like one. Some of the recent building look fantastic as they incorporate and mould into the Sandstone environment. However, there are still some areas, especially Duhig North that look very ugly, uninspiring and uninviting. Incorporating another rainforest like at Ipswich not only provides health benefits, but it looks quite good.		
Wish #3 – Operating Costs		
As we move a lot of the St Lucia collection into the Gatton Warehouse and thus lower our physical footprint on campus, I think places like Armus need to be absorbed into DHESL and/or SSAH so that we can create more study spaces/teaching areas. This will mean staff don't need to travel around campus as much, can spend more time on tasks and duties, and thus provide a more efficient and effective service.		