

# The University of Queensland Library

## OPERATIONAL PLAN 2011

### MISSION

#### TO ENRICH WORLD-CLASS SCHOLARSHIP

The Library is integral to achieving world-class scholarship at The University of Queensland. We work in partnership with the academic community to provide convenient access to quality information, and to manage and provide access to UQ scholarship. We provide information services which are customisable to individual needs and which recognise disciplinary perspectives and their information requirements. We engage with the community to foster scholarship. We strengthen the culture of learning, discovery and engagement within the University.

### CONTEXT

The year will be characterised by further integration of the Library into student workflows and technology needs. The year is likely to see a tremendous expansion in student ownership of powerful hand-held devices and the Library will seek to deliver services and information to these at all times. New discovery services will be introduced to provide greater access to the vast range of information now provided in digital form. Library spaces will continue to be redeveloped, with extended provision for student learning spaces a key priority.

The Library's expertise in information management will be deployed to assist in the curation of research data and publications. Scholarly information assets will be further promoted through the establishment of a Scholarly Publishing and Digitisation Service and a Research Information Service seeking to maximise the impact of research conducted at the University.

The Library will further enhance relations with the University's alumni and the wider community of which we are part. The information needs of small businesses will be given particular attention, as will enhancement of existing strong relationships with schools and hospitals.

### DIRECTION

The direction of the Library will be shaped by the early establishment of a new warehouse facility. This will provide for the further development of student-focussed spaces and services in branch libraries, and for the consolidation of existing services. In broad terms, future direction is to:

- Continue and complete as far as possible the migration from print acquisitions to electronic
- Retire lesser-used collections to off-site facility
- Continue to repurpose Library as primary learning space
- Reinforce Library's role as provider of innovative technologies to support learning and discovery
- Work with the University community to promote, gather, preserve and curate the University's research & publication data
- Reposition Library expertise and resources to be more closely embedded in research and teaching enterprise
- Further enhance relations with the University's alumni and the wider community of which we are part.

## LEARNING

- Enhance Library learning spaces
  - \* Refurbish Biological Sciences Library following removal of collection to Dorothy Hill Engineering and Sciences Library. Refurbishment to include a variety of learning spaces
  - \* Complete construction of warehouse at Gatton. Move lesser used material from branch libraries to warehouse
- Enhance support for students on exchange
  - \* Using website developed for Health students on placement as a model, create similar support for students on exchange
- Enhance the student experience by providing Library information assistance at point of need
  - \* Investigate a call centre and the use of Skype to provide a high level of service at point of need for students

## DISCOVERY

- Support the University's Data Management
  - \* Improve both the collection and processing of research publications in eSpace
- Investigate ePress service
  - \* Produce a report which includes an examination of existing ePress services, market scope and possible business plan
- Enhance Library learning space for RHD students
  - \* Refurbish Graduate Economics and Business Library following removal of collection into SS&H. Include more individual study facilities for RHD students

## ENGAGEMENT

- Work with the Queensland Parliamentary Library to create a digital archive of Parliamentary Debates (Hansard)
  - \* Digitise Parliamentary Debates (Hansard) for 43rd to 45th Parliaments 1981-1989
- Participate in providing support for University College students at Ipswich
  - \* Work with staff at UQ Ipswich and University College to develop Library services for staff and students of the University College
- Develop a fundraising campaign
  - \* Work with the UQ Advancement Office to develop a targeted fundraising campaign for the Library



THE UNIVERSITY  
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AUSTRALIA

**LIBRARY**  
*Enriching world-class scholarship*